

MILITARY SURFACE DEPLOYMENT AND DISTRIBUTION COMMAND TOPS/POWERTRACK CENTRAL WEB APPLICATION USER'S TRAINING MANUAL

(Version 1.0)

March 10, 2004

Prepared for:

Military Surface Deployment and Distribution Command
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CWA USER'S TRAINING MANUAL

Course Title Central Web Application (CWA)

Duration Site training two days.

Description This course is designed to provide the CWA users with an introduction to

CWA and its screens, reports, and batch processes.

Course Upon completion of the course, users will be able to pre approve, approve and deny personal property shipment services online, which will result in

and deny personal property shipment services online, which will result in electronic payments of invoices to Transportation Providers via U.S.

Bank/PowerTrack.

Audience The audience for the CWA course includes supervisors, managers, and

functional users of Personal Property Shipping Office and Transportation

Providers requiring entry-level CWA training.

Prerequisite Basic Understanding of the DoD Personal Property Movement and

Storage Process.

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1 INTRODUCTION

This manual provides detailed instructions for the use of Central Web Application (CWA).

1.1 CWA OVERVIEW

CWA was created to review and approve services online and to cost Personal Property shipments for electronic payment of Transportation Provider (TP) invoices via U.S Bank/PowerTrack. In order for PowerTrack to automatically pay TP invoices, the individual items being billed for must be approved and/or denied, and then independently costed by the government.

The three primary components of the CWA system are EDI Processing Engine, Web Application for the user interface, and Costing Engine (CE). The CWA database is coupled to the TOPS/THIST database currently used for Personal Property Shipping. The coupling is via a database trigger on the THIST database that updates the CWA database with shipment information for shipments that are being paid by U.S Bank/PowerTrack. In addition, the CWA authentication is integrated with the SDDC ETA central authentication service, allowing all SDCC ETA users the ability to access CWA with their common ETA login.

1.2 OBJECTIVES

The role of the CWA is as follows:

- 1. Receive a copy of the TP invoice from PowerTrack electronically, via Electronic Data Interchange (EDI) transactions over Hypertext Transfer Protocol-Secure (HTTPS). (EDI-859 transaction)
- 2. Validate the invoices it receives from PowerTrack, and reject invoices that have erroneous data (shipment BL number, TP SCAC, origin/destination GBLOC). The CWA notifies PowerTrack of any/all errors via EDI transactions over HTTPS. (EDI-824 transaction)
- 3. Present the shipping invoice data to the government representatives from Personal Property Shipping Office (PPSO) for individual item verification and approval. In addition, TP representatives adjust invoices and approve reports.
- 4. Generate a government cost for each approved item on the invoice, based on the item and its associated units and quantities.
- 5. Send a government-costed invoice to PowerTrack electronically, via EDI transactions over HTTPS. (EDI-858 transaction)
- 6. Receive summary payment information from PowerTrack via EDI transactions over HTTPS and store information as well as present reports. (EDI-811 transaction)

7. Provide a viewable audit for all database changes that occur during the processing of items 1 through 6 above.

1.3 REQUIREMENTS

The technical and functional requirements: design, develop, integrate, test, and deploy the CWA system. CWA will provide the following functionality:

- Data retrieval from THIST
- Web access for all user types
- Government costing/rating engine
- EDI interface with PowerTrack
- Secure access controlled by SDDC's Electronic Transportation Acquisition (ETA) portal
- Fully functional audit module
- Management and oversight capability
- Reports generation

1.4 USER TYPES

There are six CWA user types:

Read Only: Read Only users have read-only capability and can view reports across all PPSOs. Read Only users are able to view the list of all shipments, which also list the PPSOs by GBLOC and Name. Read Only users are not able to modify any data, but they are able to view all data related to a shipment, print all BL data, and print lists of Services and their rates.

PPSO: PPSO users can view reports for their PPSO as well as have ability to approve, add, and remove services for records that are associated with their particular GBLOC. PPSO users are able to view the list of all shipments associated with their GBLOC, either as an origin or destination PPSO.

DoD Master: DoD Master users have the same capabilities as PPSO users. Additionally, they can view and act on records associated with any GBLOC. DoD Master users are able to view list of all shipments, which list the PPSOs by GBLOC and Name. DoD Master Users are able to perform all actions that Origin and Destination PPSOs can perform.

TP: TP users have the ability to view reports associated with their SCAC as well as the ability to add and remove services for records associated with their SCAC. TP users are also able to update quantities of services as necessary. TP users are able to view the list of all shipments associated with their SCAC

TP Multiple: TP Multiple users have the same capabilities as TP users. Additionally, they can view and act on records for multiple SCACs. TP Multiple users are able to view the list of all shipments associated with the SCACs.

TP Agent: No access at this time.

1.5 WINDOWS AND INTERNET BROWSERS

This manual uses Microsoft® Windows navigational techniques, terminology, and mouse conventions. It is assumed that the user is familiar with terms such as click, double-click, select, choose, menu, and window. If not, please check the Windows manual.

Note: The term "click" is used throughout this manual, generically, with regard to the left mouse button. If a function requires clicking the right mouse button, the manual specifically states it.

1.5.1 Standard Conventions

Because Netscape Navigator,[™] Microsoft[®] Internet Explorer and the Windows operating environment all use a Graphical User Interface (GUI) to display information, moving from task to task in the CWA primarily requires mouse work. Click on colored and underlined words (links) to move to other more definitive pages, or on graphics (buttons) that confirm entry or move to a specific page. In some cases, the user must click in a text box to enter specific information. In other areas, the user clicks on a drop down list box that allows scrolling through a list of information from which to choose. A list of standard conventions follows:

Links

Web pages do not have page numbers as references to help users find specific information as printed books do. They have links that act as direct go-to functions. The module displays links as underlined blue text. To activate a link, position the pointer anywhere over the underlined text. Notice that the normal arrowshaped pointer changes to a hand-shaped pointer, indicating an active link. Click on the text. When activated by a mouse click, the link accesses the address for the electronic page requested and displays it. Links change color when activated. In the module, they appear as underlined purple text to remind the user that the link has been previously selected. The change in color does not affect the

function of the link – users can still activate it again by clicking on it. The change in color only serves as a reminder that the page displayed by the link has been viewed earlier. In this manual, links are nonfunctioning and appear as underlined, italics black text, such as *Member Information*.

Web Page or

Screen Names Web pages, also called screens, are distinctive parts of the module. Web page names identify the process to be used.

Buttons

Buttons are connections that, when activated, complete a function, e.g., submit or search. Buttons in the module appear as three-dimensional rectangles with text inside. To activate a button, position the pointer over the text on the button and click once. Buttons are identified in this manual in brackets and bold type, such as [Submit Request].

Text Boxes

Use text boxes to enter limited information for a single field or to enter data for a search query. To enter data into text boxes, position the pointer over the text box and click. When the blinking cursor is displayed, type the data in the text box. If data is already in the field, click and drag the cursor to highlight the text and then type the new data. The new text replaces the previous information.

Drop Down List Box

A drop down list box is a text box that provides a list of information from which to choose, such as a list of the months of the year. To use a drop down list, position the pointer over the arrow to the right of the box and click once. A list drops down or pops up from the box. Locate the desired item, position the pointer over that item, and click once. The box collapses and the selected data is displayed in the box. If the box contains more data than can be displayed on one screen, a scroll bar is displayed on the right side of the box. To move up or down the list, hold the mouse button down and drag the scroll bar handle in the appropriate direction. If the first letter of the item is known, click inside the drop down list box and type that letter. The system takes the user to the first item in the list that starts

with that letter. Type the same letter again and the next item in the list is displayed in the box. For example, in a drop down list box for the month, type the letter "a" and April is displayed, type "a" again and August is displayed.

Radio Buttons

Radio buttons are used when there can be more than one possible valid value but only one value can be selected. They appear as small circles to the left of the value title or name. To activate a radio button, position the pointer over the circle and click. When selected, a small black dot is displayed inside the circle. To deselect a radio button, follow the same procedure and the dot disappears from the circle.

Error Messages and Pages

During normal use, the module may display a JavaScript dialog box that indicates incorrect data has been entered. If an error box is displayed, return to the previous page by clicking **[OK]** in the dialog box.

Error pages identify specific problem(s) and recommend the user corrects the listed error(s). Error pages are generated whenever **[Continue]** or **[Submit Request]** are clicked and the module has determined that the data entered is incomplete or not in the correct format. If an error page is displayed, return to the previous page by clicking **[Back]** on the browser toolbar. (See Figures 1-1 and 1-2)

1.5.2 Internet Browser Pull-Down Menus

Users can find the pull-down menus when needed just above the browser Toolbars (Figures 1-1 and 1-2) on any page.



Figure 1-1 Netscape Toolbar



Figure 1-2 Internet Explorer Toolbar

To access the pull-down menu click on the menu name and a list drops down. Click on the desired selection. Arrow keys can be used to move to a selection or, in some cases, type the underlined letter of the selection (use lowercase); then press [Enter].

To close a pull-down menu without selecting, click anywhere on the desktop or press [Esc]. Many of the Toolbar buttons are functions that also can be accessed through the pull-down menus.

For information on the browser's menu functions, and capabilities, please consult the browser's manual or use the Help/Contents function on the browser's Toolbar.

1.6 CWA LOGIN PROCESS

The following sections provide instructions for logging into the CWA.

1.6.1 ETA Registration

The first step in accessing the CWA is to request a User Name and Password through the SDDC-ETA web site. The URL for the server is https://eta.sddc.army.mil. There are two options to access CWA: new user and existing ETA user.

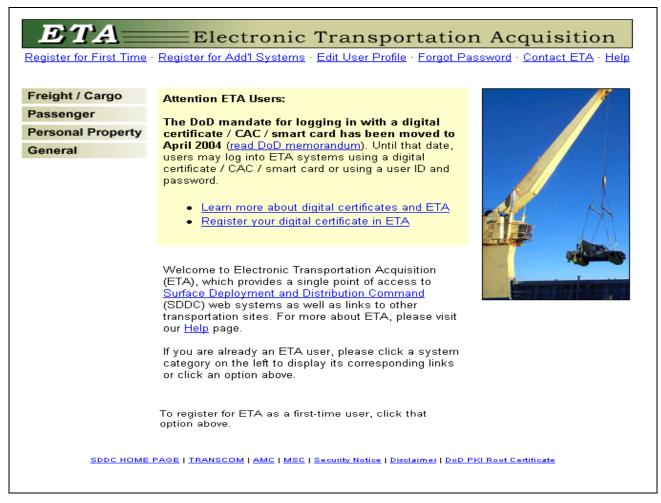


Figure 1-3 ETA —Electronic Transportation Acquisition Main Menu

1.6.1.1 New User Registration

If it is the first time a user is registering for an ETA User Name and Password, click on the *Register for First Time* link and the *New User Registration for ETA Page* is displayed (Figure 1-4).

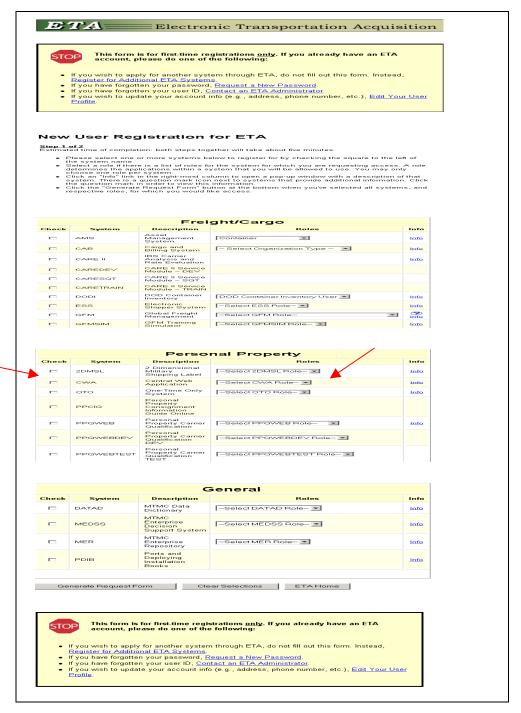


Figure 1-4 ETA Registration Page

Scroll down on either registration page until the "Personal Property" section is visible. Within this section is a line for CWA. Click in the check box to the left of "CWA" then select a role from the drop down list on the right. Once a role is selected for the system, click on [Generate Request Form].

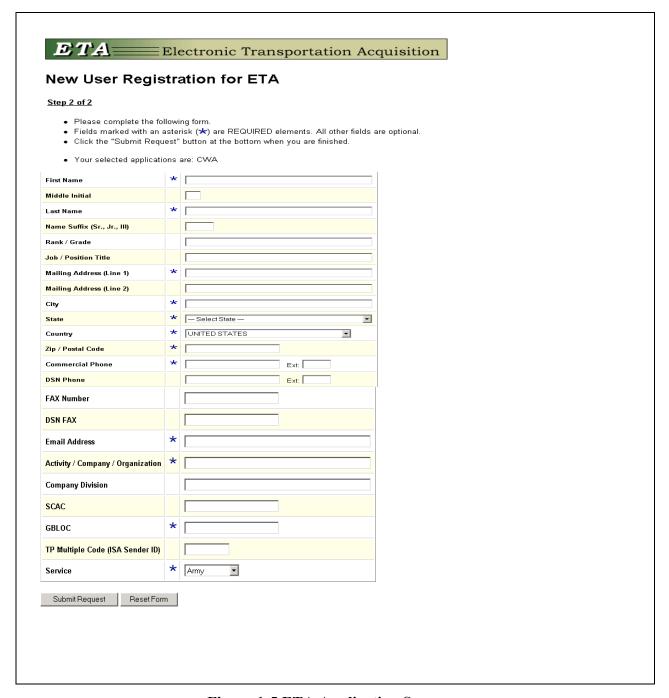


Figure 1-5 ETA Application Screen

Complete all the fields on the registration application that are marked with an asterisk (*). Be sure to enter a valid email address because passwords are provided via email messages. Click on **[Submit Request]** when all information has been entered.

A pop-up window is displayed asking "Is this address correct: < email address >". If the information is correct, click on **[OK]**. If the information is incorrect, click on **[Cancel]**, make any needed corrections and resubmit the data.

After clicking **[OK]**, a page is displayed with a Request ID. This Request ID will become the user's ETA User ID upon approval. Make a note of the User ID that is listed on this page. Print a copy of the message if a paper copy is needed. **This page will not be accessible later**. A confirmation message containing the information on this page will be e-mailed. If the confirmation is not received, contact one of the ETA System Administrators.

1.6.1.2 Existing ETA User Registration

If the user has already registered on ETA for access to another system, click on the <u>Register for Add'l Systems</u> link, a pop-up window is displayed (Figure 1-6)

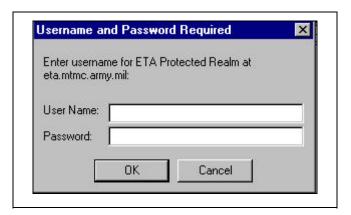


Figure 1-6 Username and Password Screen

Enter the ETA User Name and Password and click on **[OK]**, the *Register for Additional ETA Systems Page* is displayed (Figure 1-7).

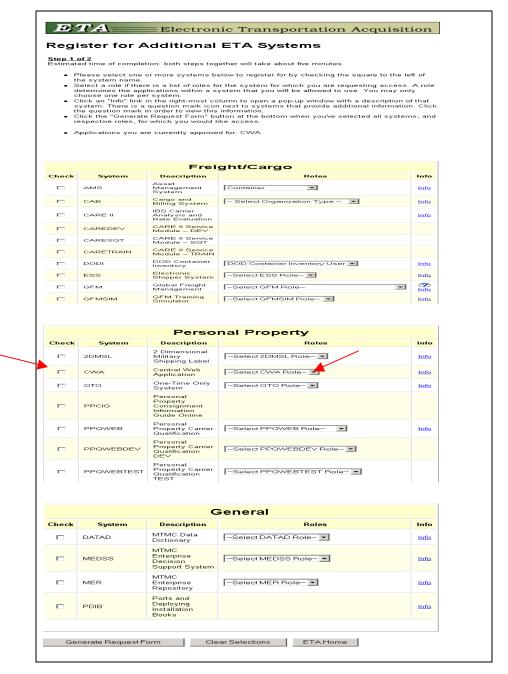


Figure 1-7 Additional Registration Screen

1.6.1.3 Password Updates

In accordance with SDDC security requirements, passwords will be updated on a regular basis. However, users can request a password update at anytime through the ETA Main Menu page

(Figure 1-3) by clicking on the <u>Forgot Password</u> link. Users must enter their User ID and click on **[Submit]**. Users will receive a new password via email.

1.6.1.4 E-mail Address Updates

In accordance with SDDC security requirements, users must have a current email address. If the email address has changed since the initial registration, the user must update the information through the ETA web site. The URL for the server is https://eta.mtmc.army.mil. Click on the *Edit User Profile* link, located at the top of the screen (See Figure 1-3). Enter the appropriate user id and password (note that this may not be necessary if the user is currently logged into the module.) The *ETA User Update* screen will be displayed. This is similar to Figure 1-5. Scroll down to the bottom of the screen to view the "Email Address" field. Update the email address as appropriate by clicking and dragging in the text box to highlight the incorrect text and type in the correct information. Click on [Save Changes] to save the change.

1.6.2 CWA Login

To access CWA, use the *ETA Main Page*. Enter the URL for the ETA Server. When the *ETA Main Page* is displayed, click on the *Personal Property* link. A set of links concerning Personal Property issues will be displayed. Click on the *CWA* link. This link will open a small window requesting the user's User Name and Password, (Figure 1-8). Enter the appropriate User Name and Password then click on **[OK]**. The Internet browser opens another window and the first page of the CWA is displayed. The role selected when the user registered, will determine access to any CWA functions defined by that role.

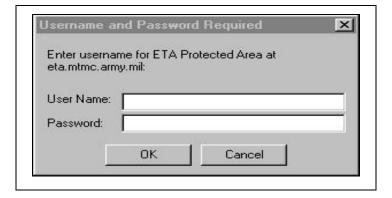


Figure 1-8 Network Password

1.6.3 SDDC Point of Contact

Military Surface Deployment and Distribution Command

200 Stovall Street

SDG6-AP

Alexandria, Virginia 22332

Cedric Jasmin: (703) 428-3037

George Thomas: (703) 428-2237

DSN: 328

FAX: (703) 428-3390

1.6.4 Exiting CWA

Users can exit CWA from anywhere in the system. In the upper right-hand corner of the browser Titlebar, there are three boxes (refer to Figures 1-1 and 1-2). Click on the [X]. The outer browser window closes and the session is closed. Users can also choose \underline{F} ile on the browser pull-down menu scroll down to and click $\underline{E}\underline{x}$ it. Either of these methods ends the user's session.

2 CWA

2.1 CWA MAIN SCREEN

Once you have gone through the ETA system and entered your user id and password for the CWA, the CWA Main Page screen (Figure 2-1) is displayed.

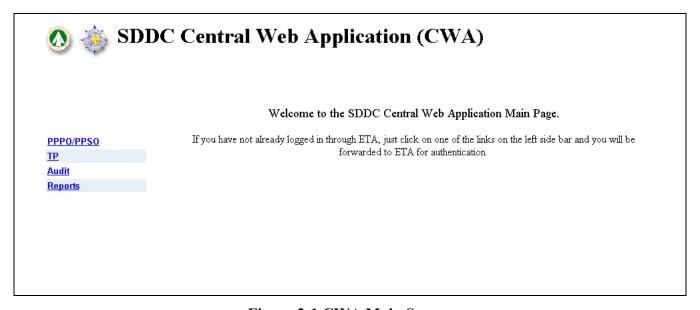


Figure 2-1 CWA Main Screen

2.1.1 Closing CWA

To exit the system, click on **[Close]**. If a pop-up window is displayed, click on **[OK]** to confirm that you want to exit the system. The browser window will close and you will be logged out of the system.

2.1.2 Error Messages

If a pop-up window error message is displayed, follow the instructions listed to correct the error.

2.2 PPPO/PPSO SCREENS

2.2.1 Log in as a PPPO/PPSO

The user will click on the link *PPP0/PPSO* from the main menu on the left side of the screen.



Figure 2-2 CWA Main Page Screen

2.2.2 PPSO Main Home Page

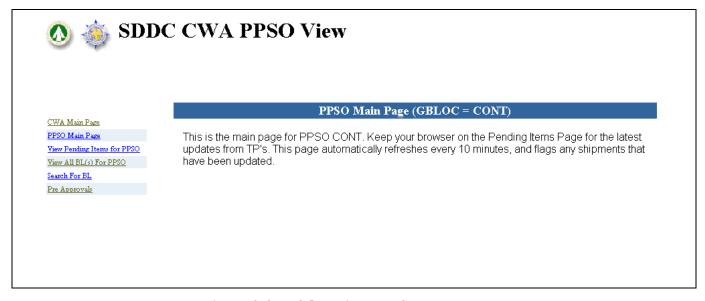


Figure 2-3 PPSO Main Page Screen

2.2.3 View Pending Items for PPSO

Click on the link <u>View Pending Items for PPSO</u> to view pending items. This link provides two options: View Items and Edit Items.

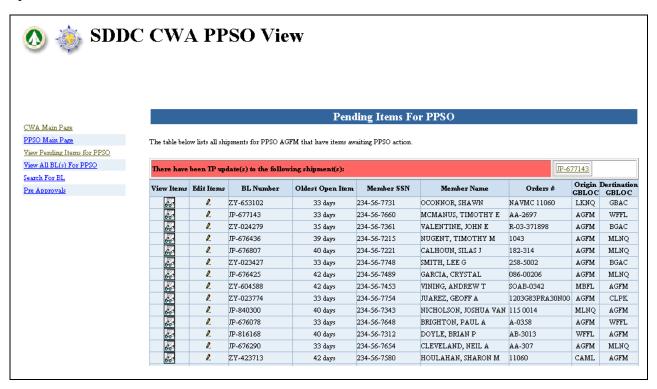


Figure 2-4 View Pending Items for PPSO Screen

2.2.3.1 View Items

Click on the link *View Items* to view shipment services and charges. This is a read-only option.

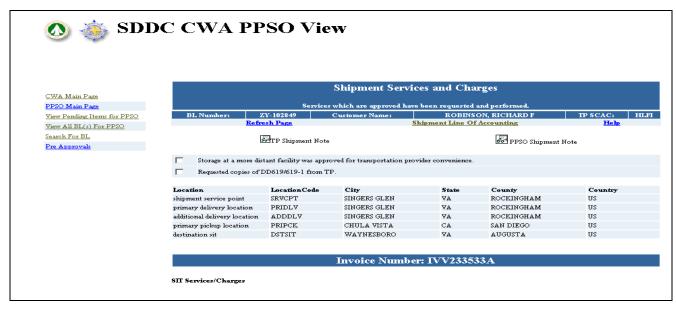


Figure 2-5 View Items Screen

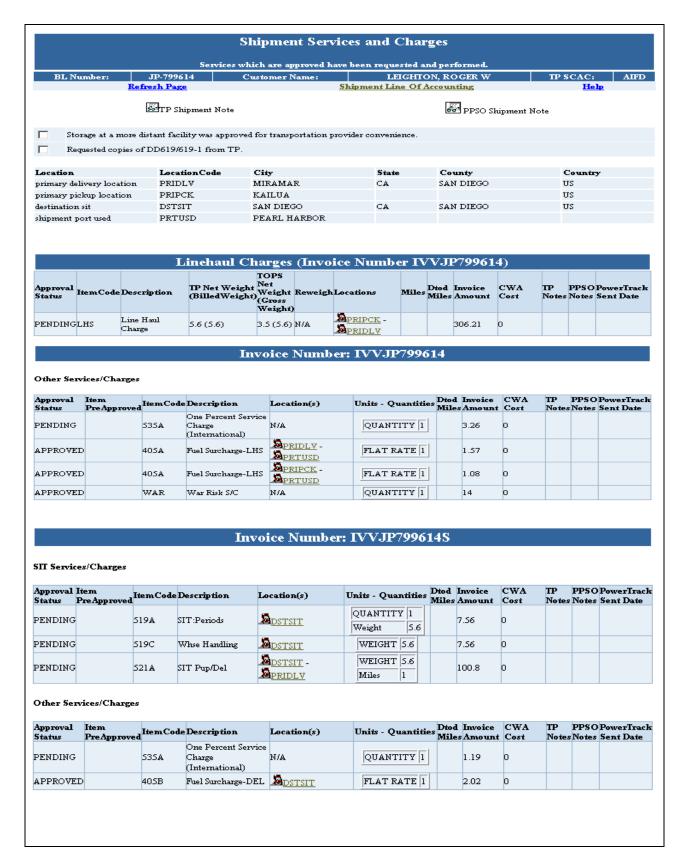


Figure 2-6 View Items Full Screen

2.2.3.2 Edit Items

Example: Click on the link *Edit Items* to edit shipment services and charges. (This is an option to make changes.) This links provides the following options: Refresh Page, Shipment Line of Accounting, Divert Shipment, and Help.

Note: Click on the link *Refresh Page* to view updated information.

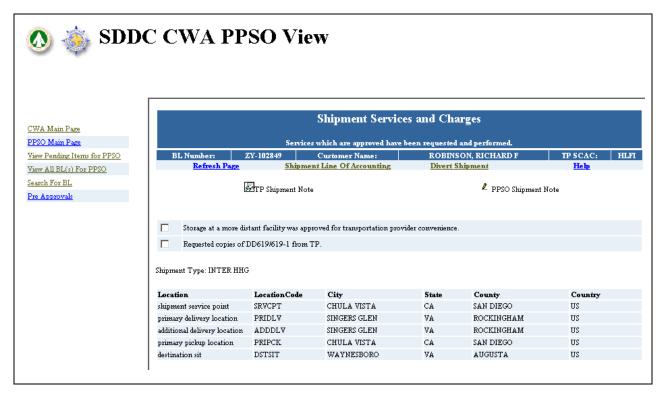


Figure 2-7 Edit Items Screen

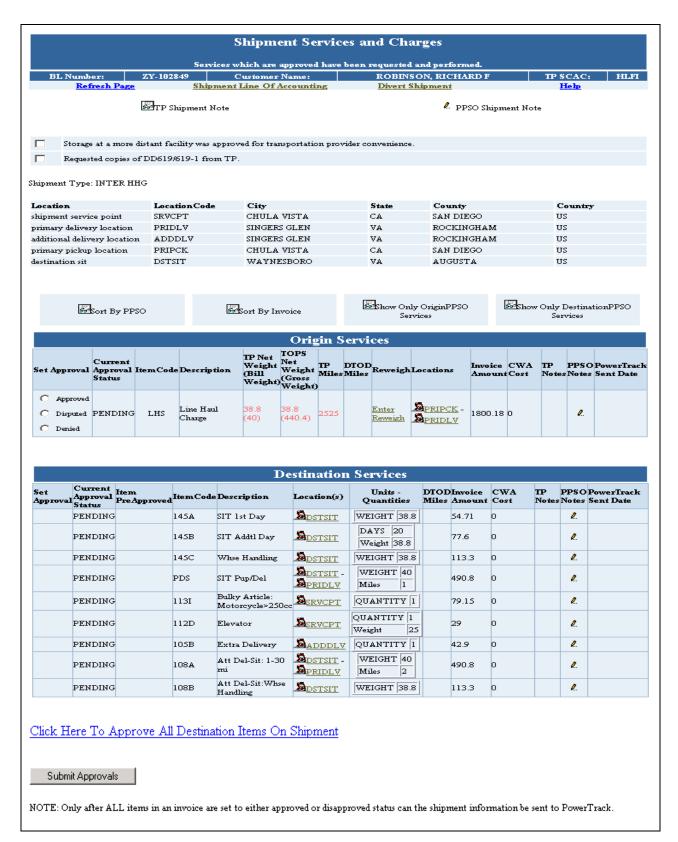


Figure 2-8 Edit Items Full Screen

2.2.3.3 Shipment Line of Accounting

Click on the link **Shipment Line of Accounting** to view shipment line of Accounting information.

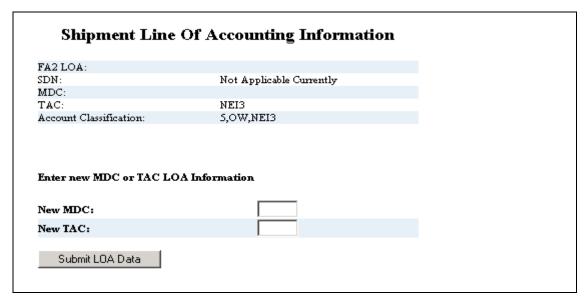


Figure 2-9 Shipment Line of Accounting Screen

2.2.3.4 Divert Shipment

Click on the link <u>Divert Shipment</u> to view shipment diversion information.

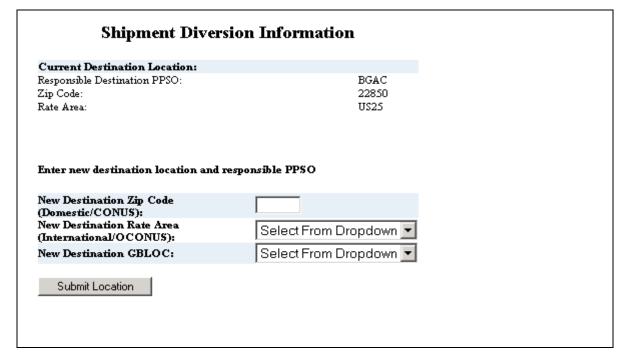


Figure 2-10 Divert Shipment Screen

2.2.3.5 Help

Click on the link *Help* to view the CWA PPSO Help Page.



Figure 2-11 Help Screen

2.2.3.6 Sort By PPSO

Click on the link <u>Sort By PPSO</u> to view items listed by PPSO.

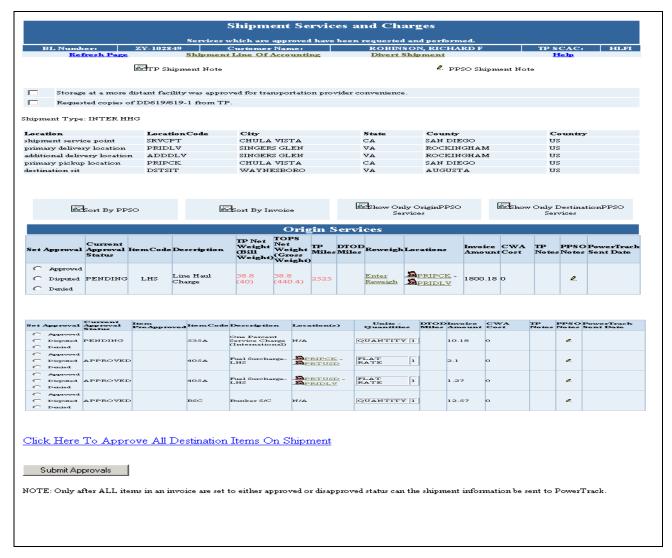


Figure 2-12 Sort By PPSO Screen

2.2.3.7 Sort By Invoice

Click on the link **Sort by Invoice** to view items listed by invoice.

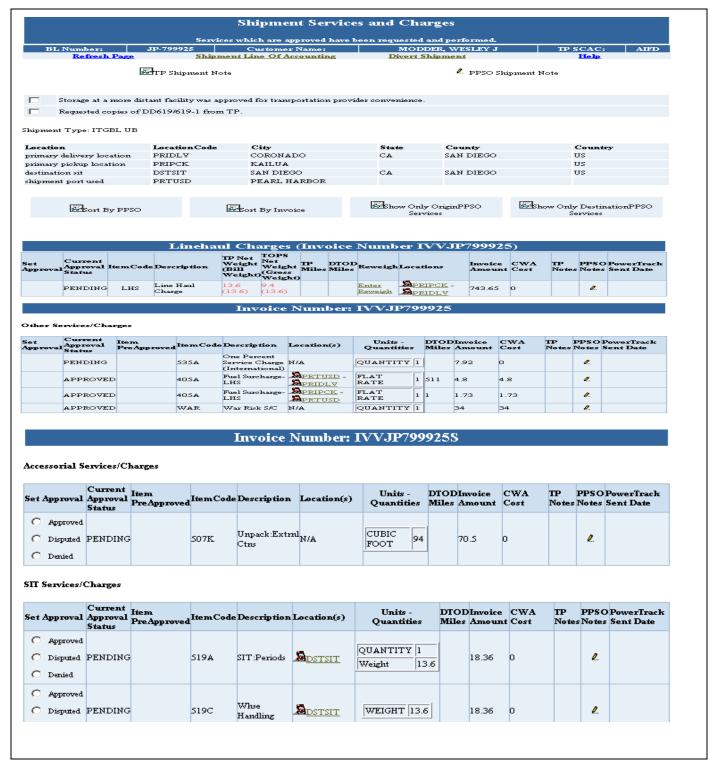


Figure 2-13 Sort By Invoice Screen

2.2.3.8 Show Only Origin PPSO Services

Click on the link **Show Only Origin PPSO Services** to view items listed by Origin PPSO.

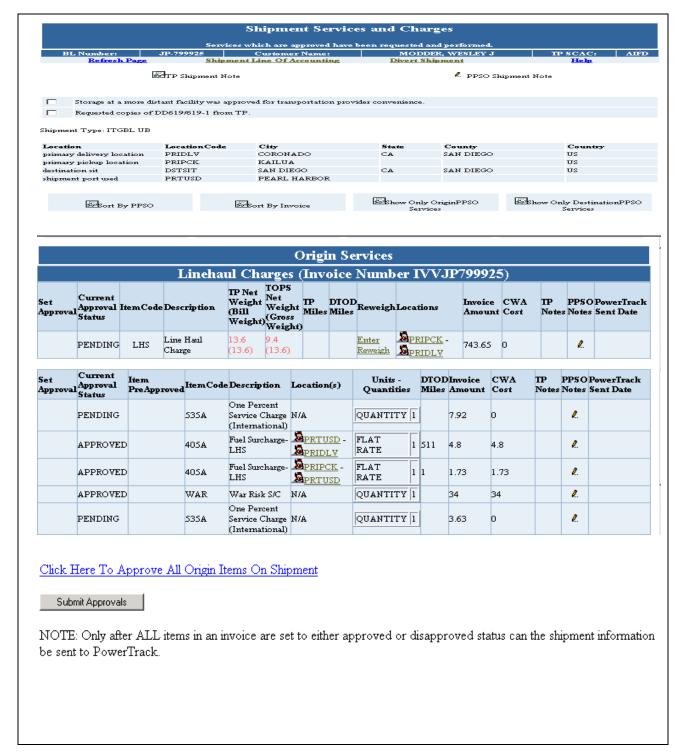


Figure 2-14 Show Only Origin PPSO Services Screen

2.2.3.9 Show Only Destination PPSO Services

Click on the link <u>Show Only Destination PPSO Services</u> to view items listed by Destination PPSO.

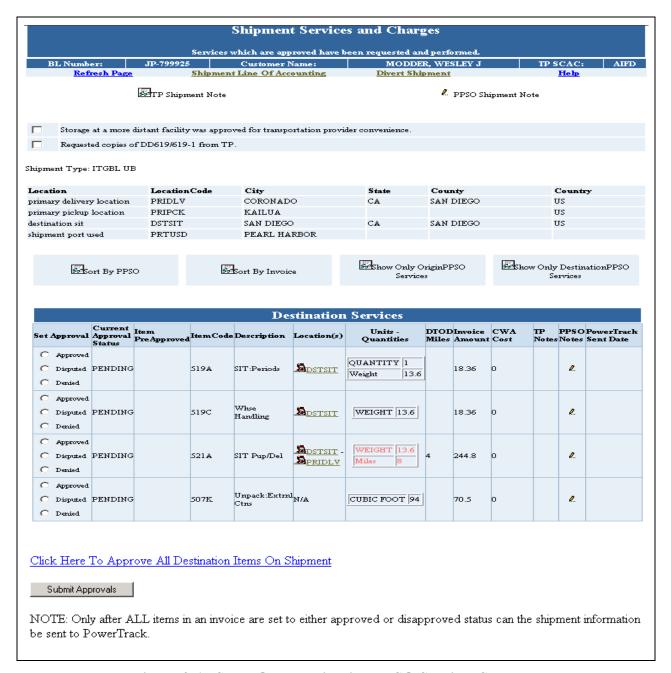


Figure 2-15 Show Only destination PPSO Services Screen

2.2.3.10 Items Requiring Approvals

This screen displays invoice items requiring approvals on the <u>Edit Items</u> link. To approve/deny/dispute an item click the "Approved," "Disputed," or "Denied," radio button in the <u>Set Approval</u> column and then click [**Submit**].

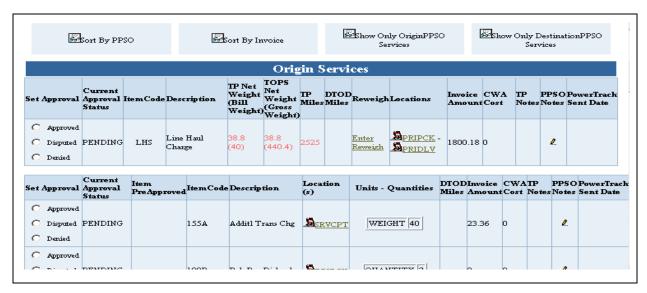


Figure 2-16 Items Requiring Approval Screen

Note: Approving, denying, and disputing services is a primary task of the PPSO users. The PPSO representative approves the line items and quantities that are valid and uses the TP and PPSO notes to assist the approval process.

2.2.3.11 TP Note

Click on TP Note to view the information provided by the TP.

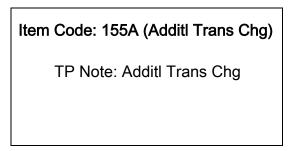


Figure 2-17 TP Note Screen

2.2.3.12 PPSO Shipment Note

Click on PPSO shipment note, enter note and click the [SubmitNote] button.

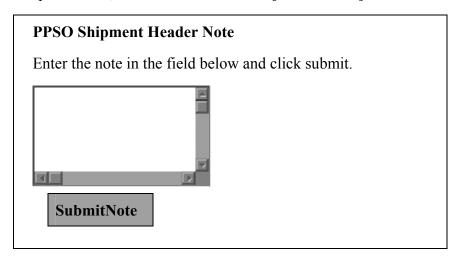


Figure 2-18 PPSO Shipment Note Screen

Note: Besides hand-entered note, this screen is also used to depict error messages when the costing engine is unable to cost a particular line item due to error conditions.

2.2.3.13 Enter Reweigh

Click on the link *Enter Reweigh* to edit/view reweigh information.

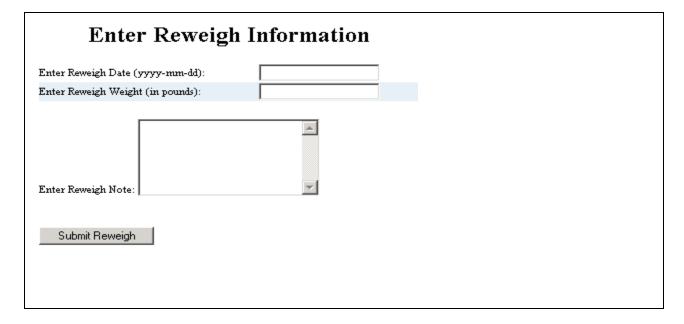


Figure 2-19 Enter Reweigh Screen

2.2.3.14 Shipment Primary Pickup Address (PRIPCK)

Example: Click on the link <u>PRIPCK</u> to view the information on shipment service location.

Note: For complete list of shipping address types, see Appendix C.



Figure 2-20 PRIPCK Screen

2.2.3.15 Shipment Primary Delivery Address (PRIDCV)

Example: Click on the link <u>PRIDCV</u> for information on shipment service location.

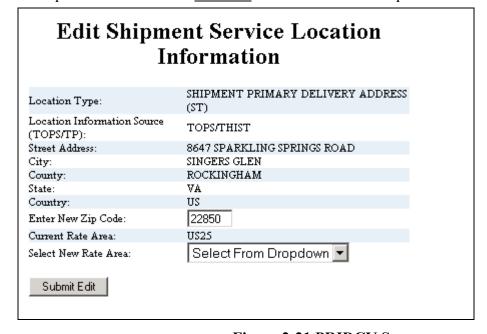
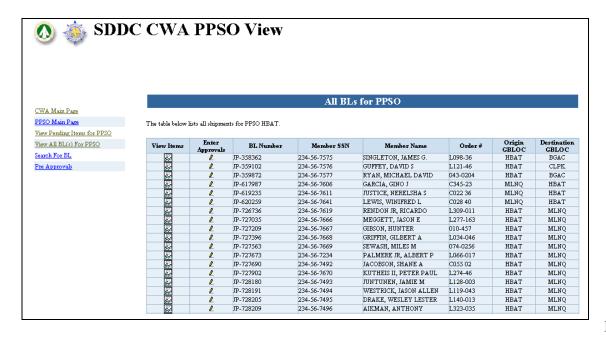


Figure 2-21 PRIDCV Screen

2.2.4 View All BL(s) For PPSO

Click on the link <u>View All BL(s) For PPSO</u> to view list of all shipments for PPSO. This link provides two options: View Items and Enter Approvals.



Figure

2-22 View All BL(s) for PPSO Screen

2.2.4.1 View Items

Click on the link View Items to view shipment services and charges. This is a read-only option.

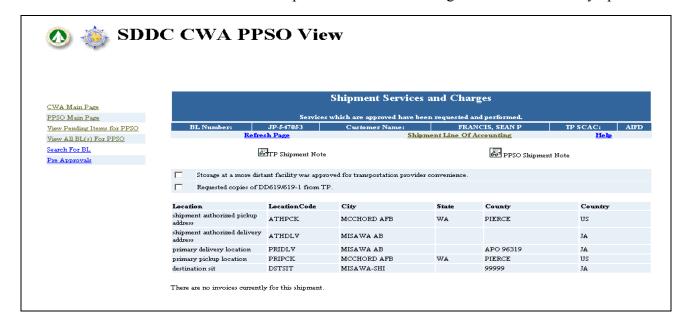


Figure 2-23 View Items Screen

2.2.4.2 Enter Approvals

Example: Click on the link *Enter Approvals* to view shipments services and charges. This link provides four options: Refresh Page, Shipment Line Of Accounting, Divert Shipment, and Help. Also, it provides four view options: Sort By PPSO (shown below), Sort By Invoice, Show Only Origin PPSO Services, and Show Only Destination PPSO Services.

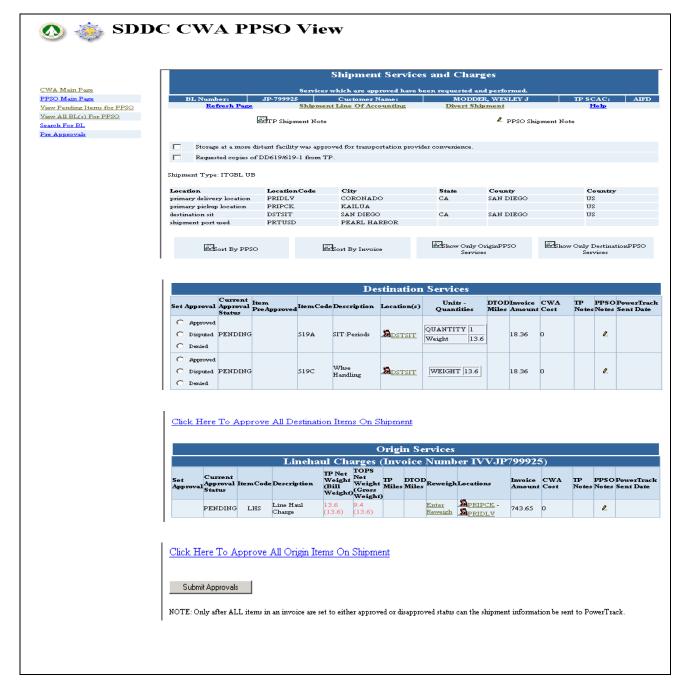
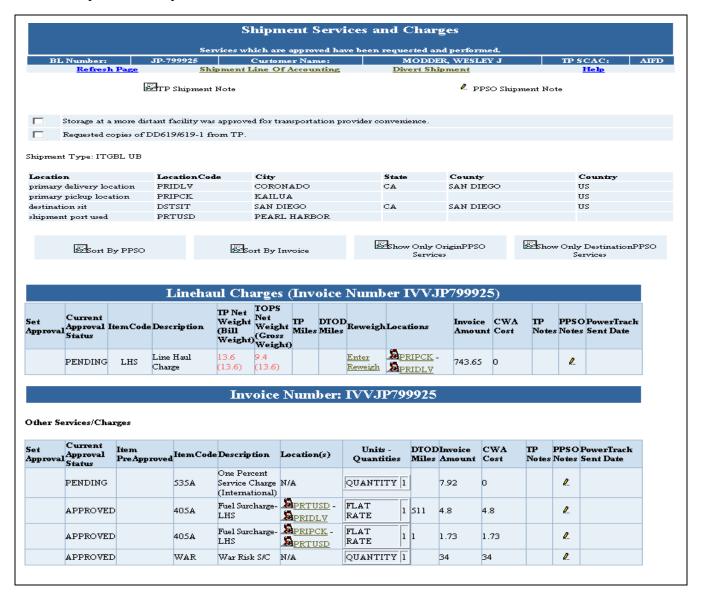


Figure 2-24 Enter Approval Screen

Example 1: Sort by Invoice



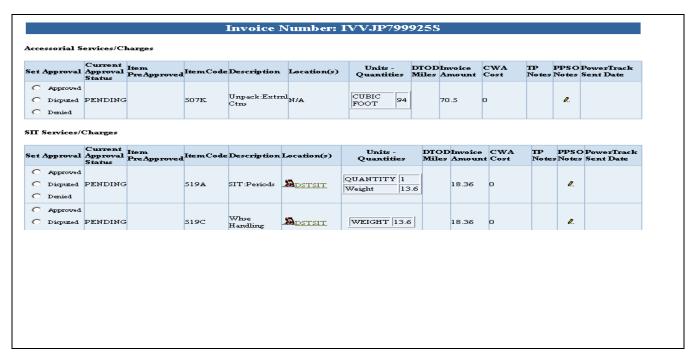


Figure 2-25 Sort by Invoice Screen

Example 2: Show Only Origin PPSO Services



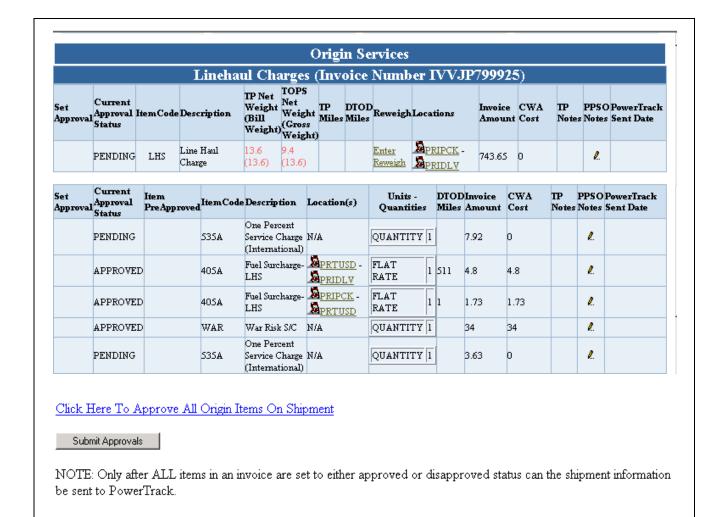


Figure 2-26 Show Only Origin PPSO Services Screen

Example 3: Show Only Destination PPSO Services

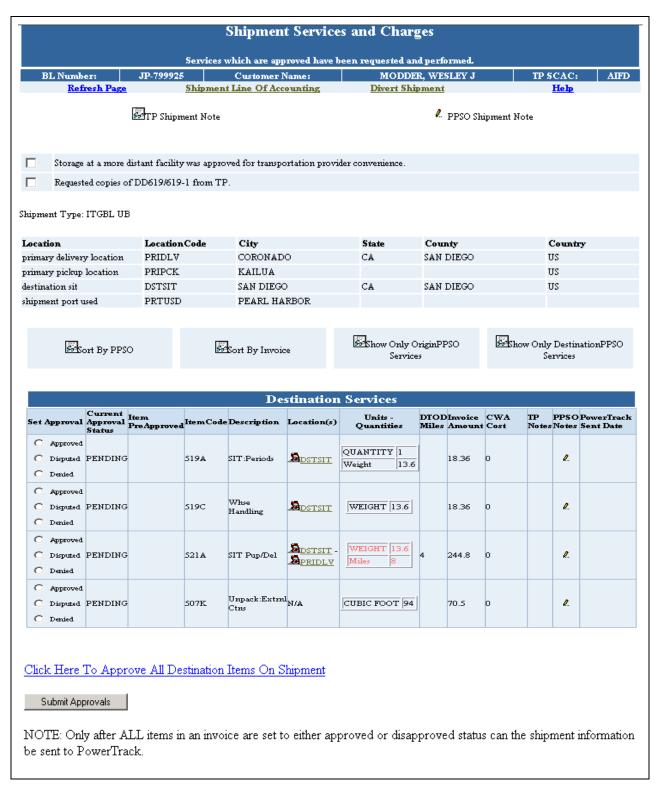


Figure 2-27 Show Only Destination PPSO Services Screen

2.2.5 Search for BL

Click on the link <u>Search for BL</u> to search for a shipment. This link provides four search options: BL Number, Member SSN, Member Last Name, and Member Order Number.

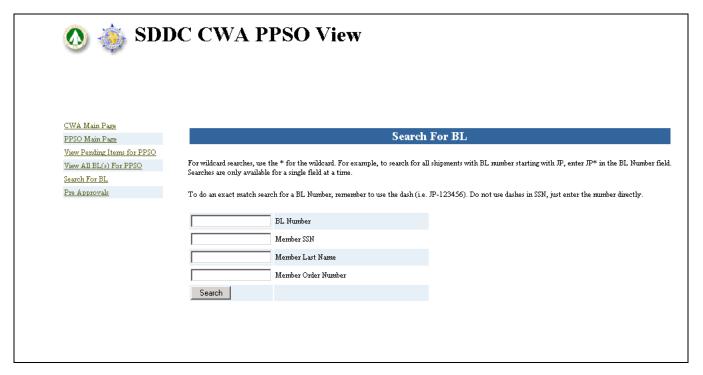


Figure 2-28 Search for BL Screen

2.2.5.1 Search by BL Number

Example: Enter BL Number and click [Search] button.

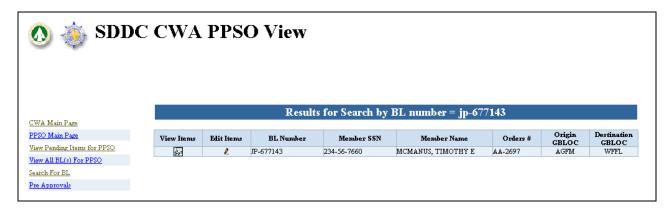


Figure 2-29 Search Results by BL Number Screen

2.2.6 Pre Approvals

Click on the link <u>Pre Approvals</u> to view preapprovals for PPSO. This link provides two search options: by Pickup and Delivery. Enter BL Number, check the Pickup or Delivery radio button and click [Submit].

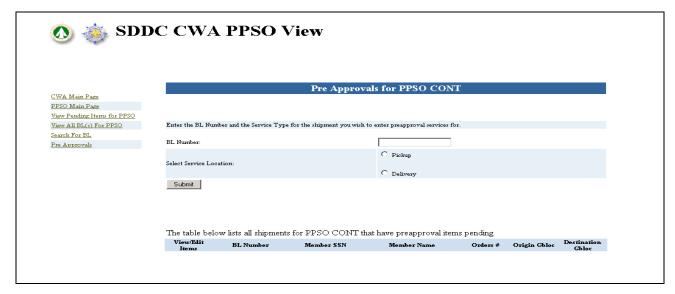


Figure 2-30 Pre Approvals Screen

2.2.6.1 Search by Pickup

Example: Enter BL Number, click the Pickup radio button, and then click **[Submit]** on the *Pre Approvals* Screen to view items listed by pickup.

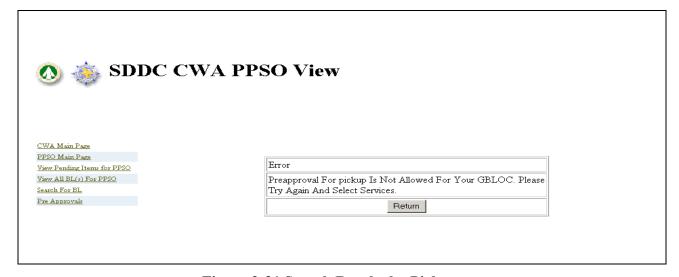


Figure 2-31 Search Results by Pickup

2.2.6.2 Search by Delivery

Example: Enter BL Number, click the Delivery radio button, and then click [Submit] on the *Pre Approvals* Screen to view items listed by delivery.

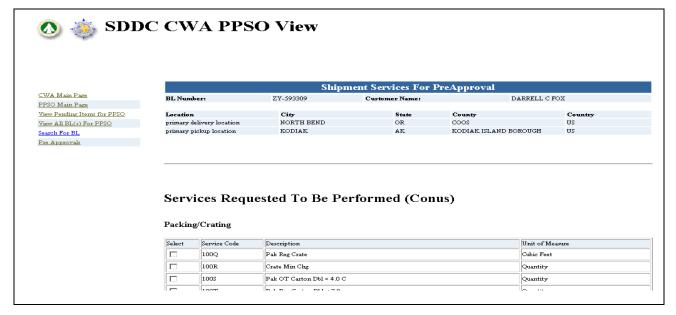


Figure 2-32 Search Results by Delivery

2.3 TP SCREENS

2.3.1 Log in as a TP

The user will click on the link <u>TP</u> from the CWA Main Page menu on the left side of the screen to view TP Main Page.

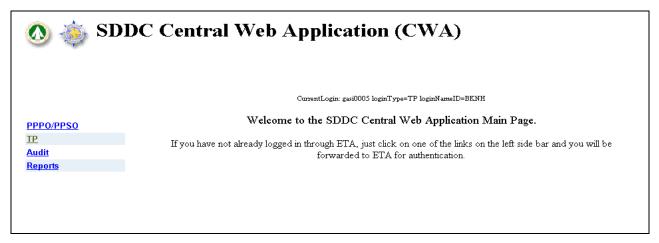


Figure 2-33 TP Multiple Screen

2.3.2 Log in as a TP Multiple

The user will click on the link <u>TP</u> from the CWA Main Page menu on the left side of the screen to view TP Multiple Main Page.

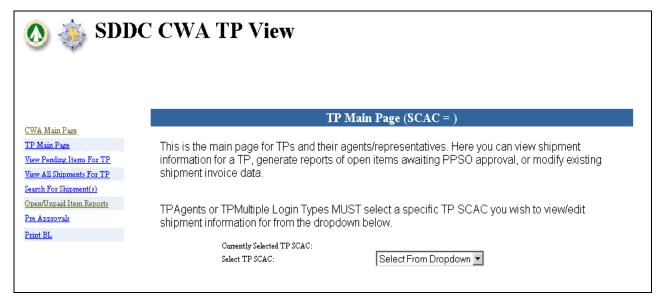


Figure 2-34 TP Multiple Login Screen

2.3.3 Select a specific TP

Select a specific TP from the dropdown window to view/edit shipment information.

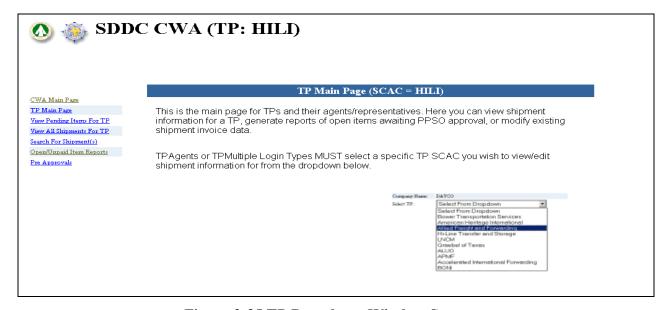


Figure 2-35 TP Dropdown Window Screen

2.3.4 View Pending Items for TP

Click on the link <u>View Pending Items for TP</u> to view pending items for TP. This link provides two options: View Items and Edit Items.

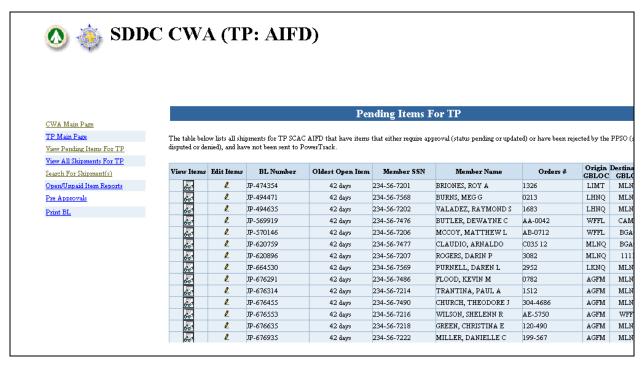


Figure 2-36 View Pending Items Screen

2.3.4.1 View Items

Click on the link *View Items* to view shipment services and charges. This is a read-only option.

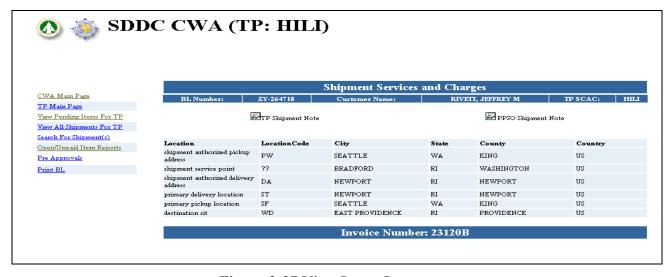


Figure 2-37 View Items Screen

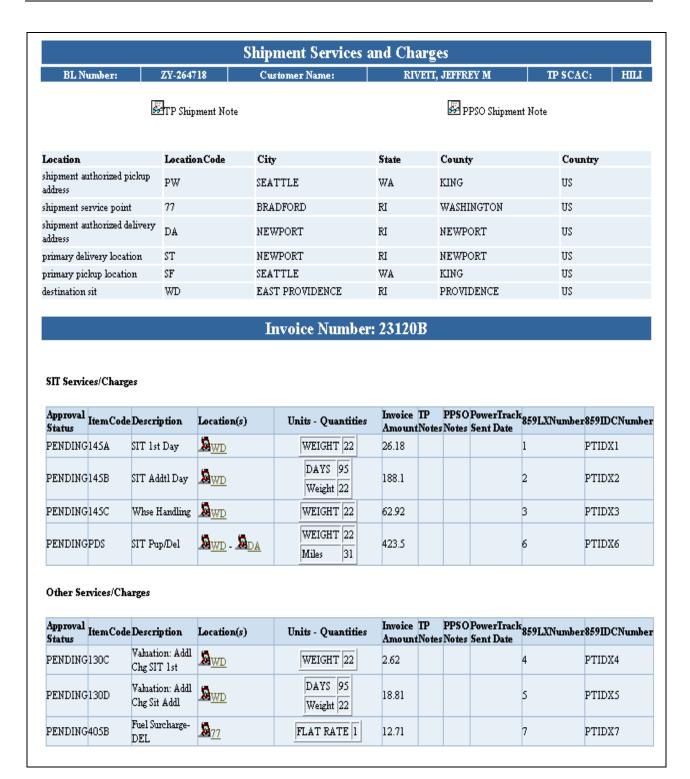


Figure 2-38 View Items Full Screen

2.3.4.2 Edit Items

Click on the link <u>Edit Items</u> to edit shipment services and charges. This is an option to make changes. TP will use this screen to correct invoice line item quantities, locations (zip codes) and cost values as well as add TP notes.

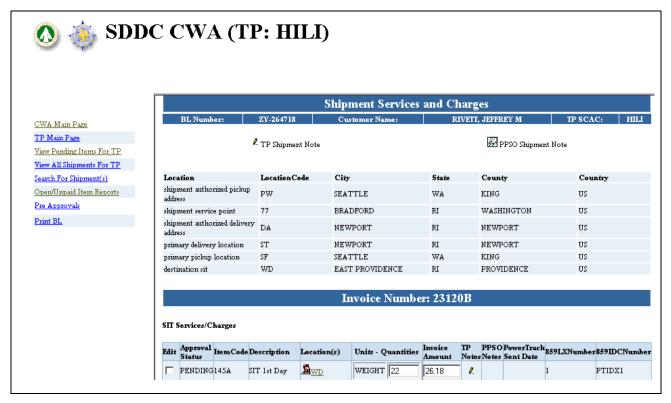


Figure 2-39 Edit Item Screen

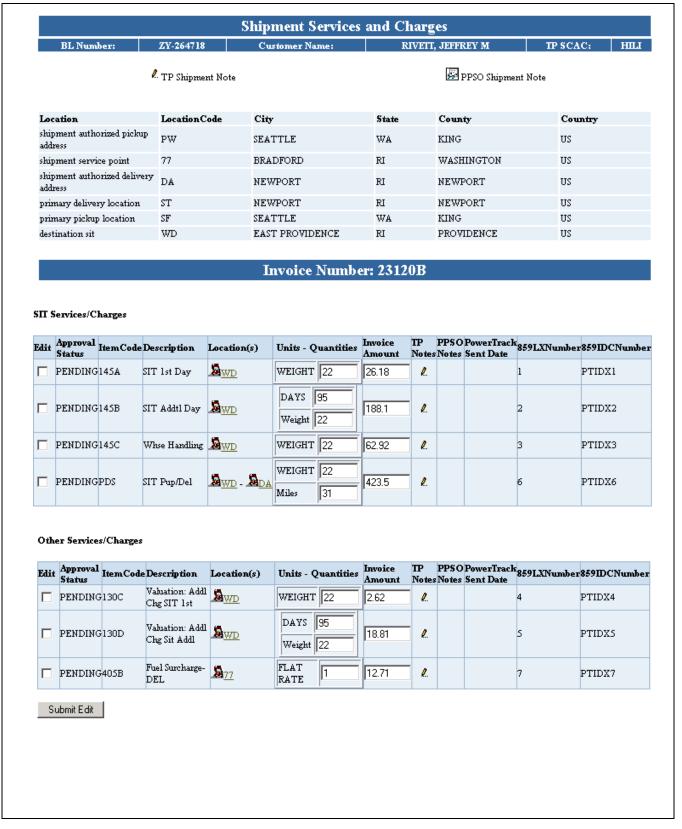


Figure 2-40 Edit Items Full Screen

2.3.4.3 Shipment Authorized Pickup Address

Example: Click on <u>WD</u>—Shipment Service Location Information. Click on the link <u>Edit</u> <u>Location Information</u> to change zip codes.

Note: For complete list of shipping address types, see Appendix C.

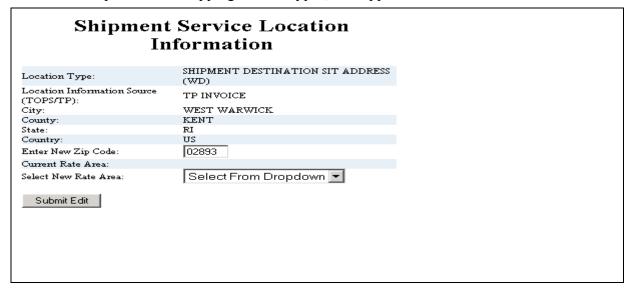


Figure 2-41 PW Screen

2.3.4.4 TP Note

Example: Click on the link <u>TP Note</u> to view/edit the information provided by TP.

Item Code: 145A (SIT 1st Day)

To change the current note, enter the new text in the box below and click [Submit].

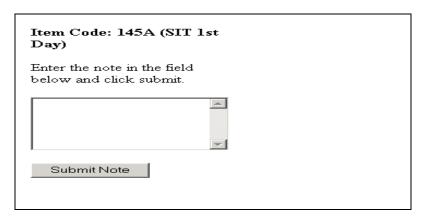


Figure 2-42 TP Note Screen

2.3.5 View All Shipments for TP

Click on the link <u>View All Shipments for TP</u> to view shipments. This link provides three view options: BL, Payment Status, and Shipment Status. Items below are listed by BL number, by default.

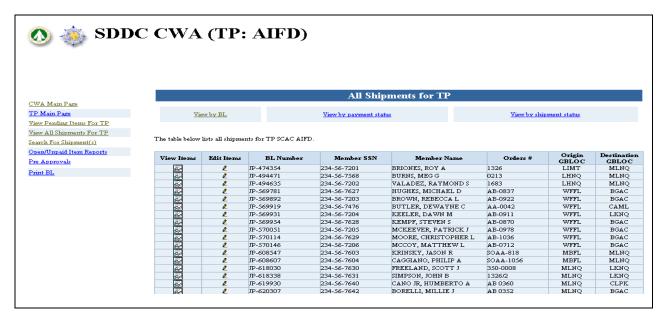


Figure 2-43 View All Shipments for TP Screen

2.3.5.1 View By Payment Status

Example: Click on the link *View By Payment Status* to view items listed by payment status.

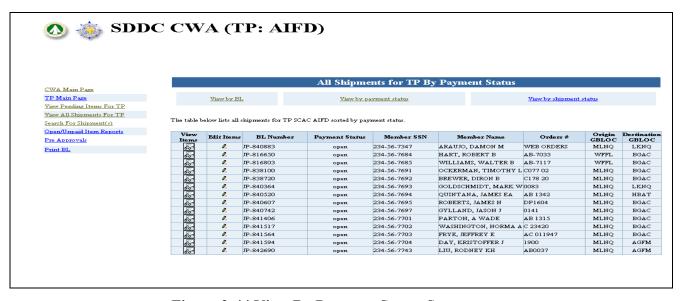


Figure 2-44 View By Payment Status Screen

2.3.5.2 View By Shipment Status

Example: Click on the link *View By Shipment Status* to view items listed by shipment status.

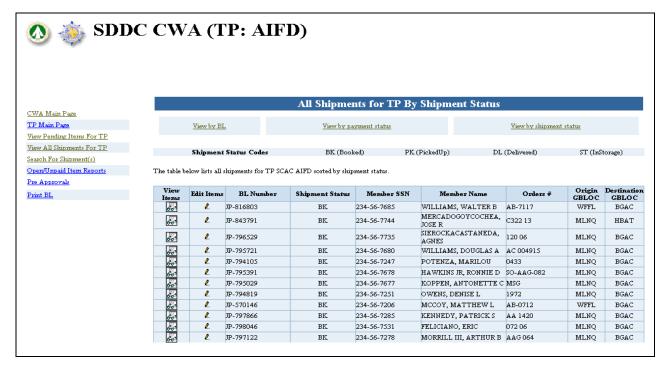


Figure 2-45 View By Shipment Status Screen

2.3.5.3 View Items

Click on the link *View Items* to view services and charges. This is a read-only option.

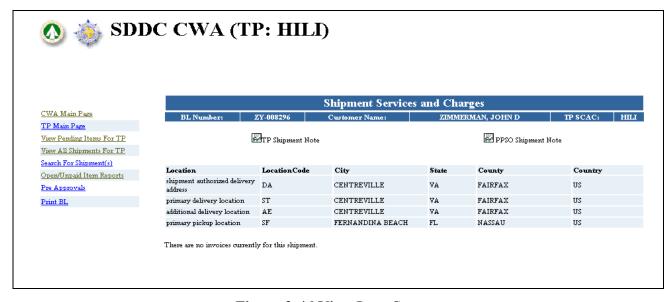


Figure 2-46 View Item Screen

2.3.5.4 Edit Items

Example: Click on the link *Edit Items* to edit services and charges.

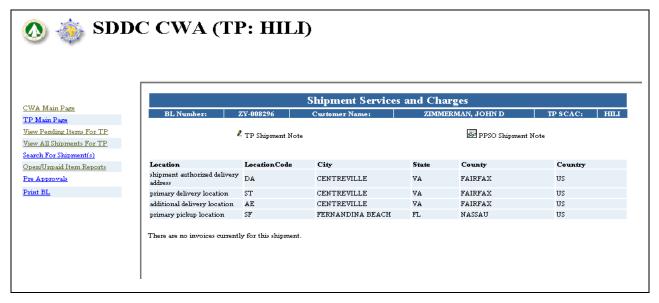


Figure 2-47 Edit Items Screen

2.3.6 Search for Shipments

Click on the link <u>Search for Shipments</u>. This link provides five search options: BL Number, Customer SSN, Customer Last Name, TP Invoice Number, and TP Reference Number.

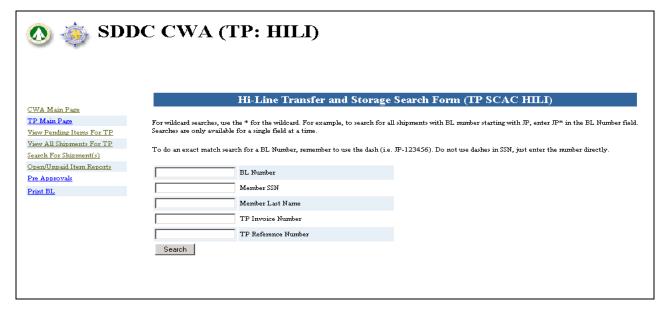


Figure 2-48 Search for Shipments Screen

2.3.6.1 Search by BL Number

Example: Enter BL Number and click [Search]. This link provides two options: View Items and Edit Items.

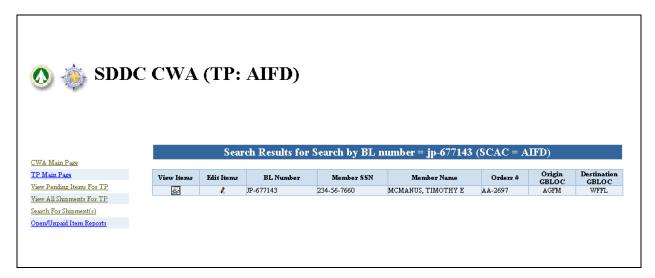


Figure 2-49 Search Results by BL Number Screen

2.3.7 Open/Unpaid Item Reports

Click on the link <u>Open/Unpaid Item Reports</u> from the main menu on the left side to view the reports page.

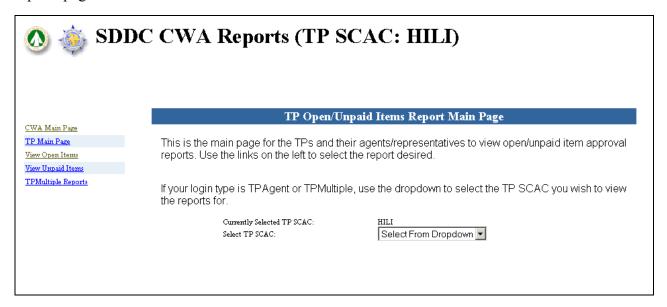


Figure 2-50 Open/Unpaid Item Reports Screen

2.3.7.1 View Open Items

Click on the link <u>View Open Items</u> to view open items. This link provides four view options: Show Pending Items, Show Denied/Disputed Items, Show All Unapproved Items, and Sort by Age.

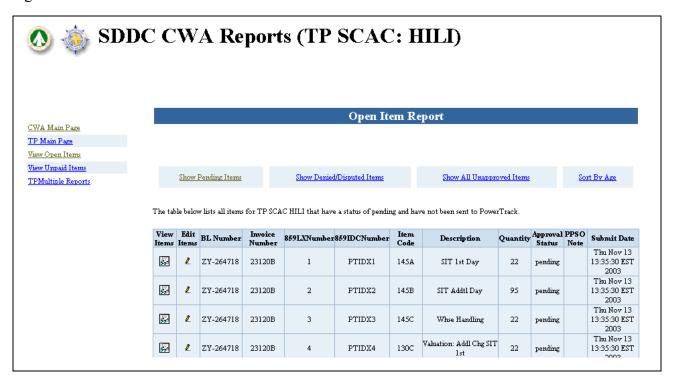


Figure 2-51 View Open Items Report Screen

Example 1: Show Denied/Disputed Items

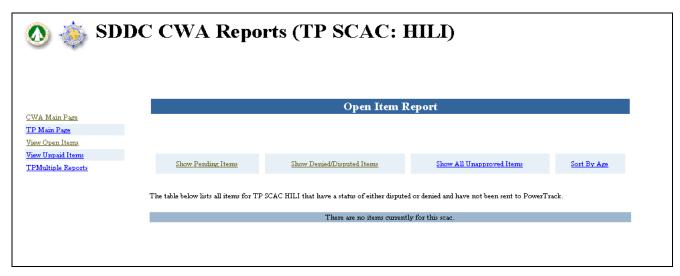


Figure 2-52 Show Denied/Disputed Items Screen

Example 2: Show All Unapproved Items

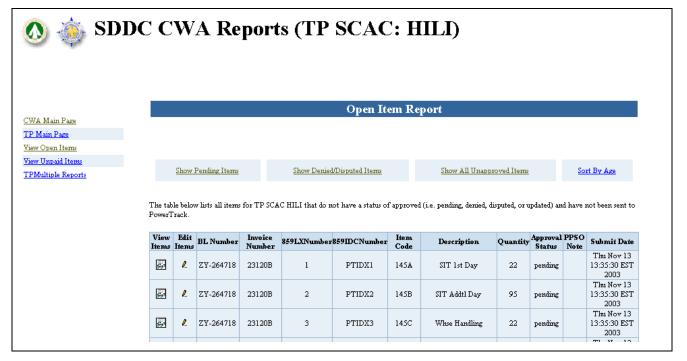


Figure 2-53 Show All Unapproved Items Screen

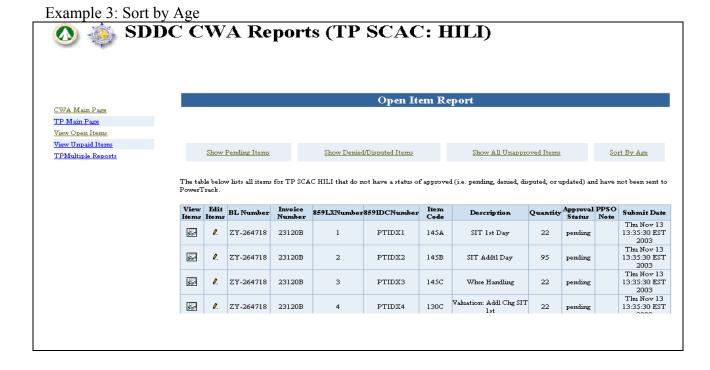


Figure 2-54 Sort by Age Screen

2.3.7.2 View Unpaid Items

Click on the link *View Unpaid Items* to view unpaid items.

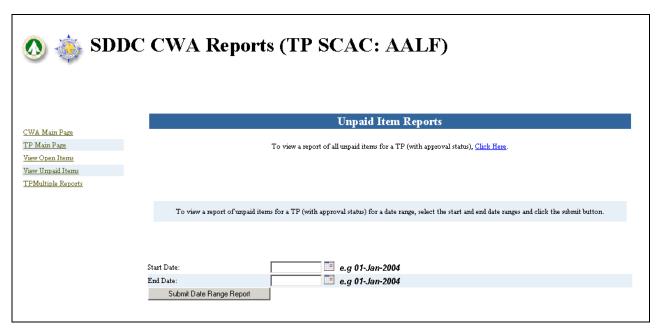


Figure 2-55 View Unpaid Items Report Screen

Example: View Unpaid Items Reports search results.

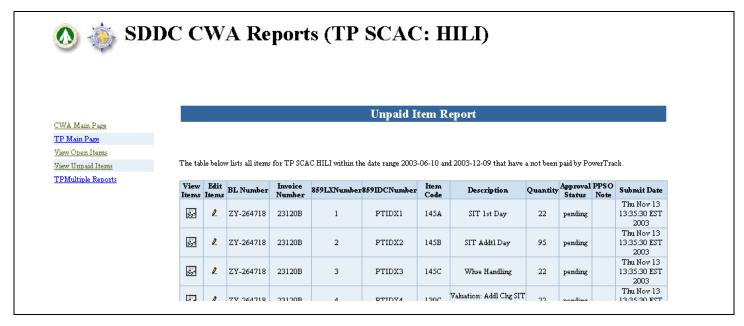


Figure 2-56 View Unpaid Items Report Results Screen

2.3.7.3 TP Multiple Reports

Click on the link TP Multiple Reports.

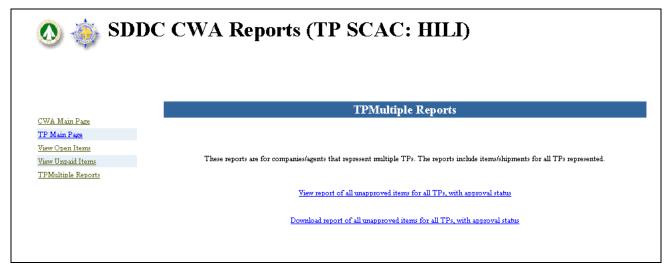


Figure 2-57 TP Multiple Reports Screen

Example 1: Click on the link <u>View report of all unapproved items for all TPs with approval</u> <u>status</u>.

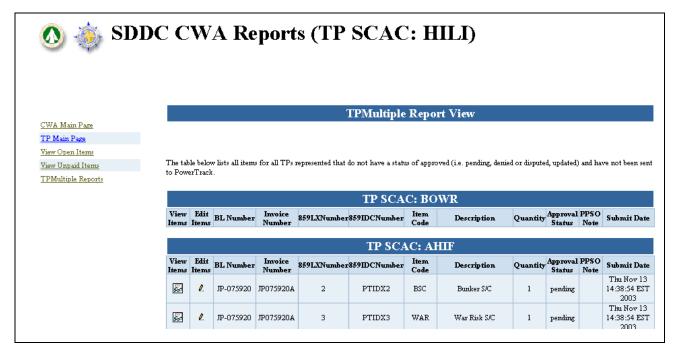


Figure 2-58 View Report of All Unapproved Items For All TPs With Approval Status Screen

Example 2: Click on the link <u>Download report of all unapproved items for TPs with approval status</u> to download the report.

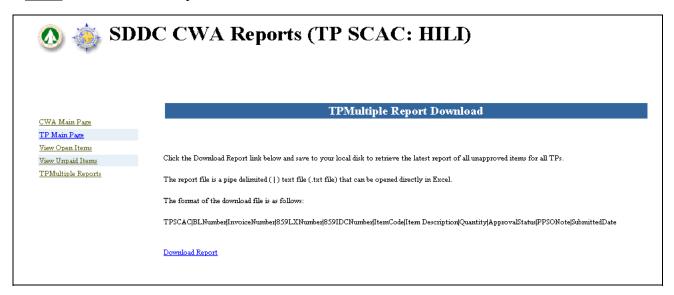


Figure 2-59 TPMultiple Report Download Screen

Note: To download the report, click on the link <u>Download report of all unapproved items for TPs</u> <u>with approval status</u>. Save the file to a disk or on your hard drive. Open Microsoft Excel on your PC and open the file with the report. Then click the 'Delimited' box and click the [Next] button. Then click to undo the 'Tab' box; check the 'Other' box and insert the pipe symbol [|]on your keyboard, click the [Next] button, then click [Finish] button.

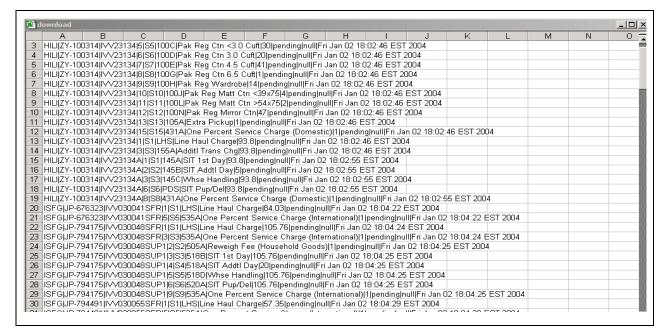


Figure 2-60 TPMultiple Report in Microsoft Excel

2.3.8 Print BL

Click on the link <u>Print BL</u> to print the report. Enter BL Number and click [Submit].

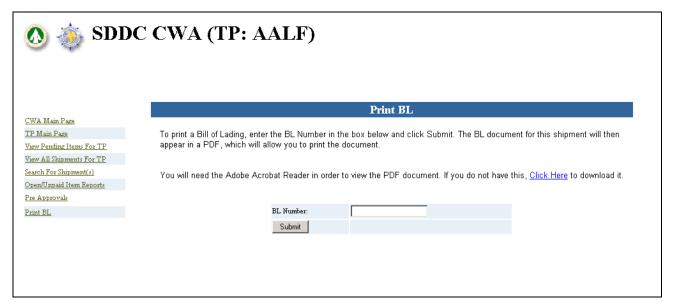


Figure 2-61 Print BL Screen

Note: If you don't have Acrobat Reader installed, click on the link <u>Click Here</u> and follow the instructions on the screen.

2.4 AUDIT SCREENS

2.4.1 CWA Main Page

Click on the link *Audit* to go to the Audit Page.

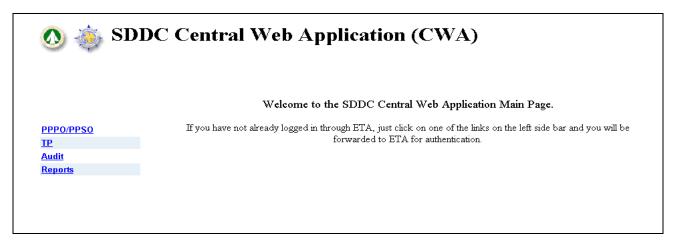


Figure 2-62 CWA Main Page Screen

2.4.2 Audit Trail Main Page

Click on the link <u>Audit Trail Main Page</u>. This link provides two options: Billable Line Item Audit Trails and Pre Approval Audit Trail.

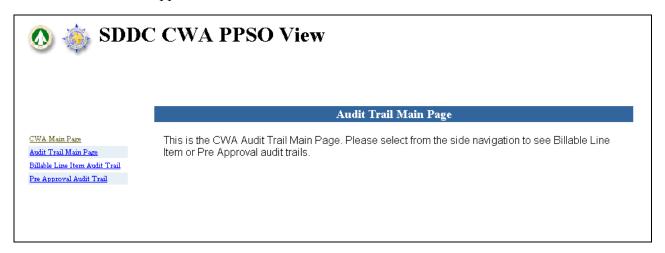


Figure 2-63 Audit Trail Main Page Screen

2.4.3 Billable Line Item Audit Trail

Click on the link <u>Billable Line Item Audit Trail</u>. Enter BL Number, select the date from a dropdown window and click [Submit].

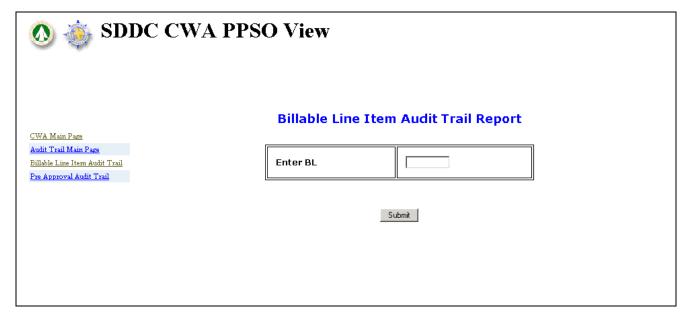


Figure 2-64 Billable Line Item Audit Trail Screen

2.4.3.1 Search by BL Number

Example: Search results by BL number. This screen is a tool to view every single action taken for a particular line item. Edited items appear shaded below and are displayed in red on the screen.

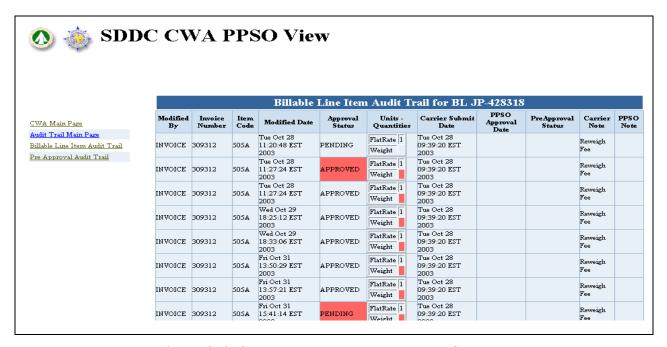


Figure 2-65 Search Results by BL Number Screen

2.4.4 Pre Approval Audit Trail

Click on the link *Pre Approval Audit Trail*. Enter BL Number and click [Submit].

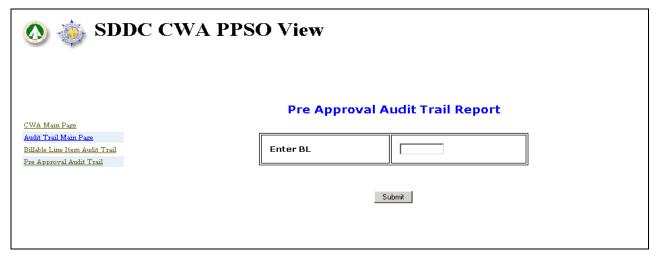


Figure 2-66 Pre Approval Audit Trail Screen

2.4.4.1 Search by BL Number

Example: Search results by BL number. This screen is a tool to view every single action taken for a particular line item. Edited items appear shaded below and are displayed in red on the screen.

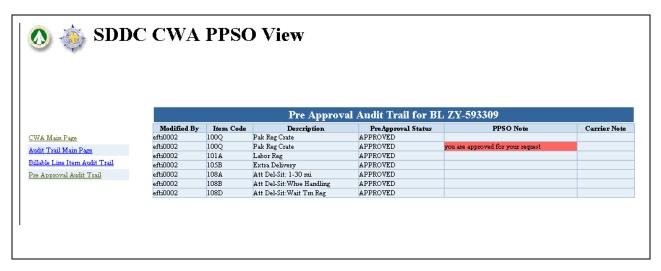


Figure 2-67 Search Results by BL Number Screen

2.5 REPORTS SCREENS

2.5.1 CWA Main Page

Click on the link *Reports* to access the Reports Page.

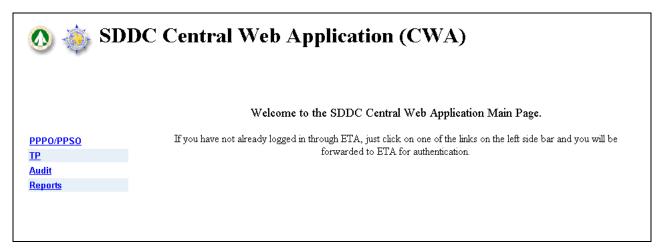


Figure 2-68 CWA Main Page Screen

2.5.2 Reports Main Page

Click on the link <u>Reports Main Page</u>. This link provides four search options: BL Number, SSN, Member Last Name, and Member Order Status.

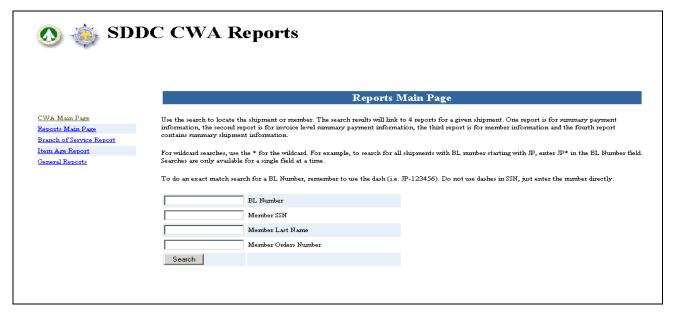


Figure 2-69 Reports Main Page Screen

2.5.2.1 Search by BL Number

Enter BL number and press [Search]. This link provides four view options: Payment Summary, Invoice Summary, Member Information, and Shipment Information.

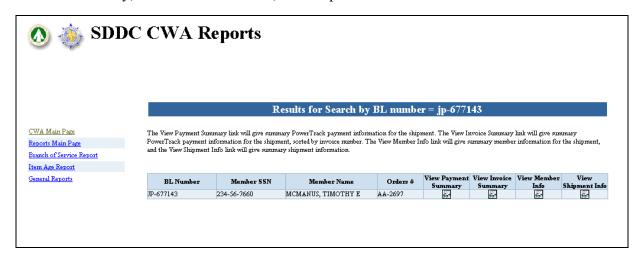


Figure 2-70 Search Results by BL Number Screen

Example 1: Click on the link <u>View Payment Summary</u> to view shipment payment summary report. This link provides two view options: Shipments Payment Summary and Shipment Payment by Invoice Number.

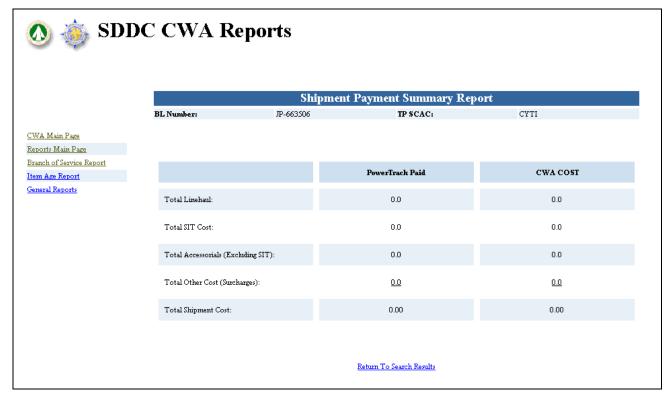


Figure 2-71 View Payment Summary Screen

Example 2: Click on the link *View Invoice Summary* to view invoice information.

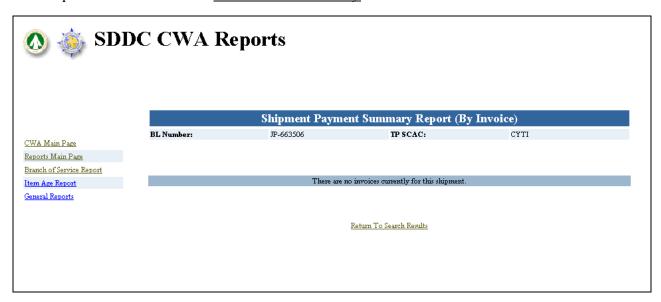


Figure 2-72 View Invoice Summary Screen

Example 3: Click on the link *View Member Information* to view member information.

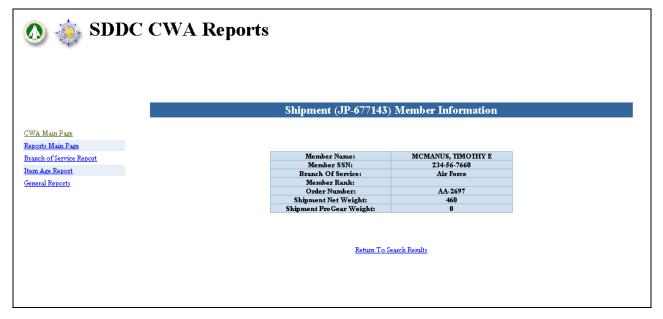


Figure 2-73 View by Member Information Screen

Example 4: Click on the link *View Shipment Information* to view shipment detailed report.

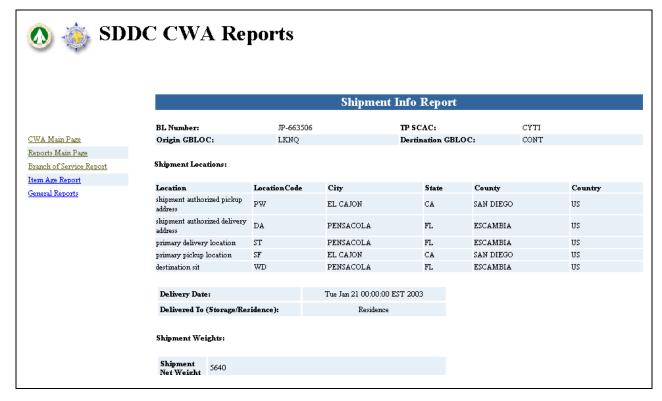


Figure 2-74 View Shipment Information Screen

2.5.3 Branch of Service Report

Select Branch of Service and time period from the dropdown windows and click [Submit].

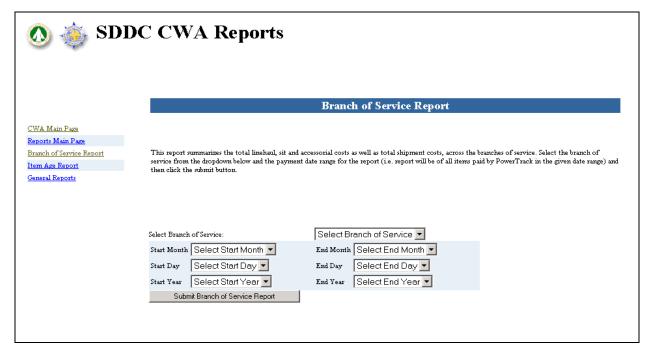


Figure 2-75 Branch of Service Report Screen

Example: Shipment Payment Summary for the Branch of Service A (Army) from 2003-09-09 to 2003-12-10.

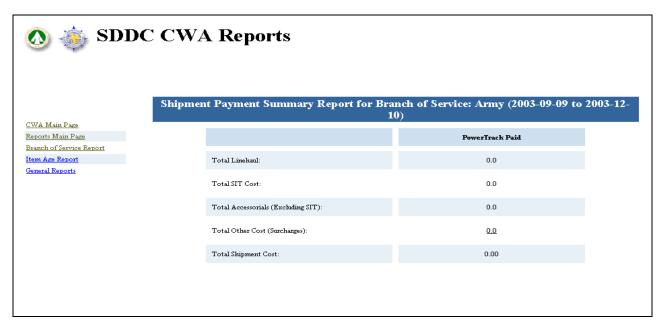


Figure 2-76 Search Results by Branch of Service Screen

2.5.4 Item Age Report

Enter the PPSO GBLOC code that you wish to generate the report for and then click [Submit].

This report provides the number of days each item was pending while awaiting PPSO action.

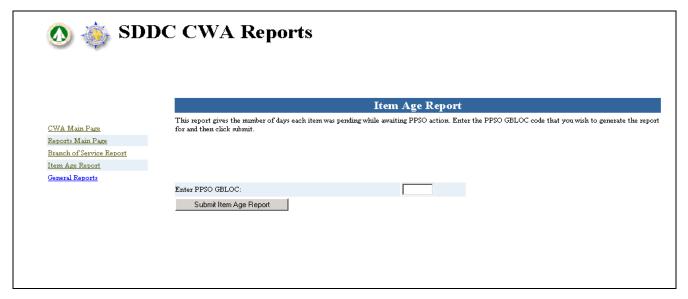


Figure 2-77 Item Age Report Screen

Example: Item Age Report for PPSO JEAT. This link provides three view options: Items Older Than 7 Days, Items Older Than 14 Days, and Items Older Than 21 Days.

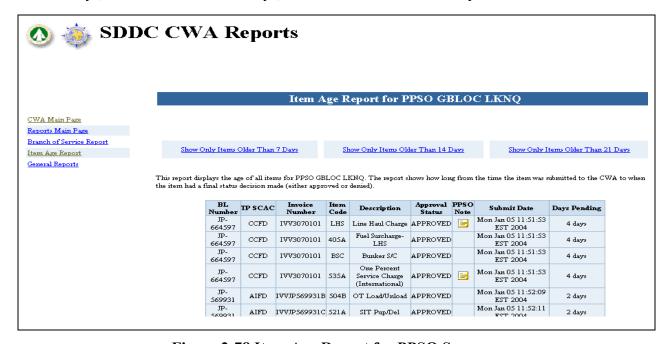


Figure 2-78 Item Age Report for PPSO Screen

2.5.5 General Reports

Click on the link <u>Shipment Actual vs. Weight Report.</u> This report summarizes the total member estimated weight versus actual shipment weight.

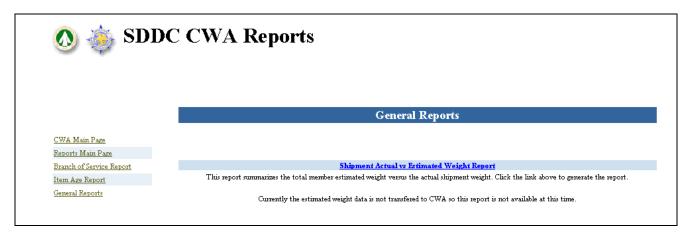


Figure 2-79 General Reports Screen

2.5.5.1 Shipment Estimated Weight Report

Note: Currently, this report is not active, as the CWA does not get member estimated weight from TOPS/THIST.

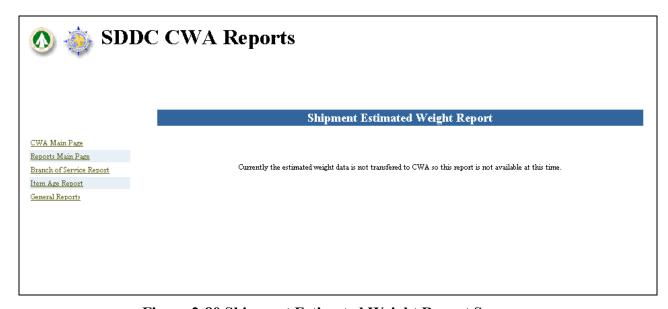


Figure 2-80 Shipment Estimated Weight Report Screen

2.6 DOD MASTER SCREENS

2.6.1 CWA Main Page

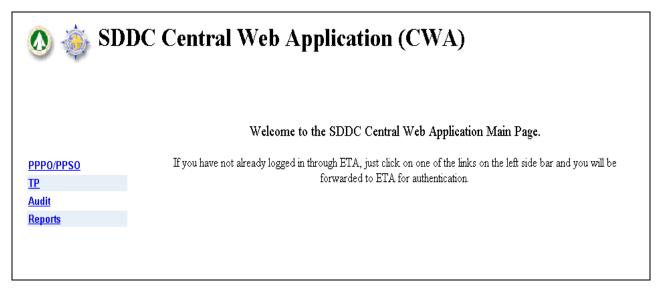


Figure 2-81 CWA Main Page Screen

2.6.2 Log in as a DoD Master

Click on the link the link <u>PPPO/PPSO</u> from the main menu on the left side of the screen.

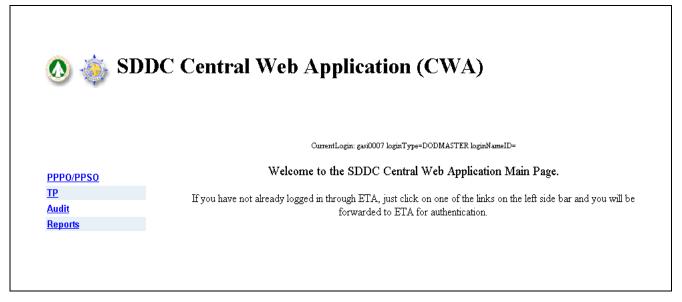


Figure 2-82 DoD Master Login Screen

2.6.3 PPSO Main Page

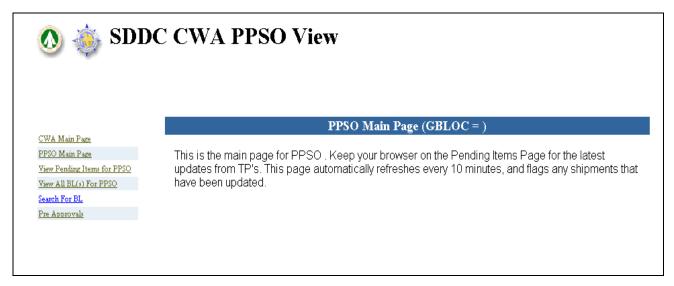


Figure 2-83 PPSO Main Page Screen

2.6.4 View Pending Items for PPSO

Click on the link <u>View Pending Items for PPSO</u>. This report is only for user type PPSO that has an associated GBLOC to generate the report. User of type DoD Read and DoD Master should use the search form to locate shipments.

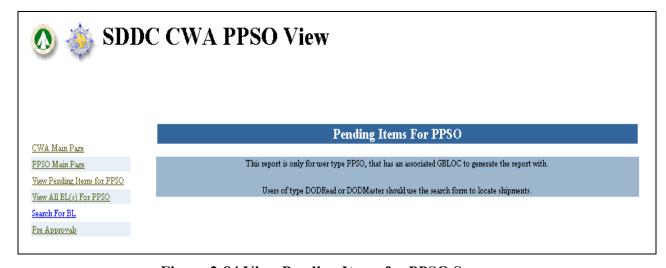


Figure 2-84 View Pending Items for PPSO Screen

2.6.5 View All BL (s) for PPSO

Click on the link <u>View All BL(s) for PPSO</u>. This report is only for user type PPSO that has an associated GBLOC to generate the report. User of type DoD Read and DoD Master should use the search form to locate shipments.

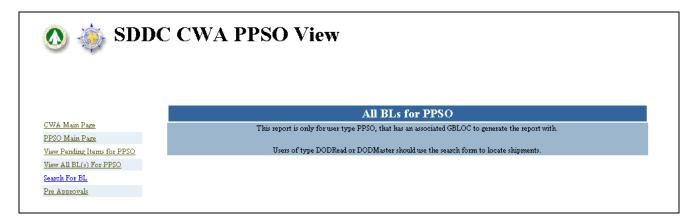


Figure 2-85 View All BL(s) for PPSO Screen

2.6.6 Search for BL

Click on the link <u>Search for BL</u> to search for a shipment. This link provides four search options: BL Number, Member SSN, Member Last Name, and Member Order Number.

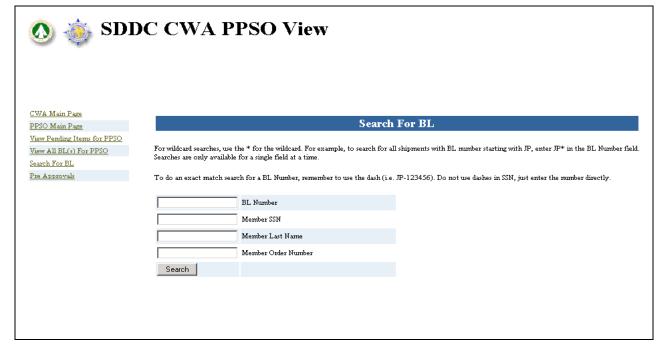


Figure 2-86 Search for BL Screen

2.6.6.1 Search Results by Member Last Name

Example: Enter Member Last Name and click [Search] button.

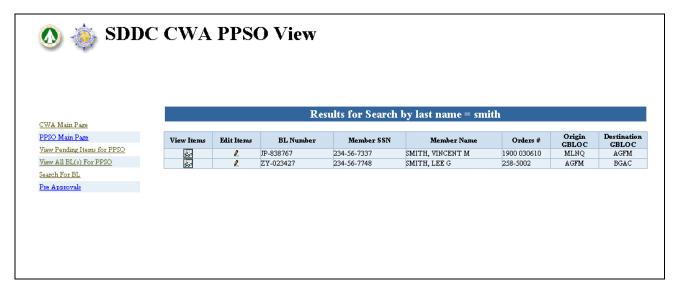


Figure 2-87 Search Results by Member Last Name

2.6.6.2 View Items

Click on the link *View Items* to view shipment services and charges. This is a read-only option.

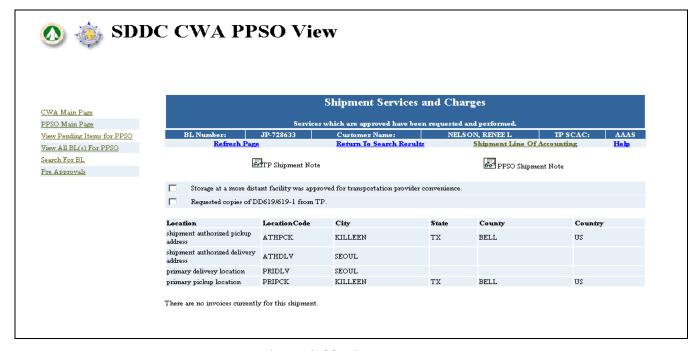


Figure 2-88 View Items

2.6.6.3 Edit Items

Click on the link <u>Edit Items</u> to edit shipment services and charges. This is an option to make changes. This link provides the following options: Refresh Page, Return to Search Results, Shipment Line of Accounting, Help, Sort by PPSO, Sort by Invoice, Show Only Origin PPSO Services, and Show only Destination PPSO Services.

Note: Click on the link refresh Page to view updated data.

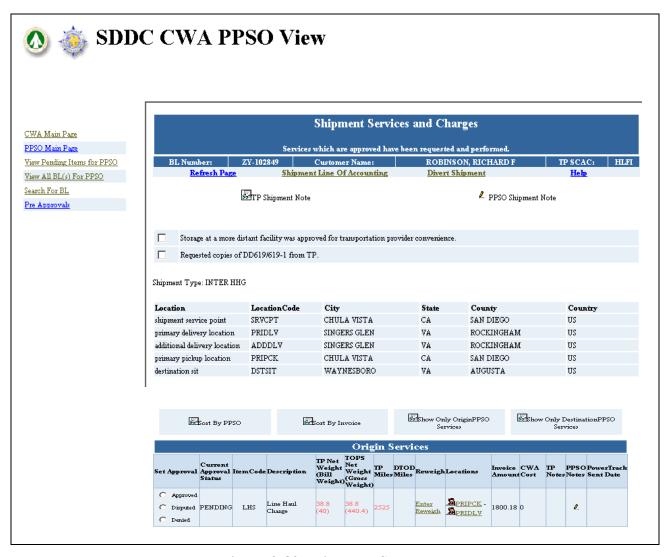


Figure 2-89 Edit Items Screen

Example1: Click on the link <u>Shipment Line of Accounting</u> to view shipment line of accounting information

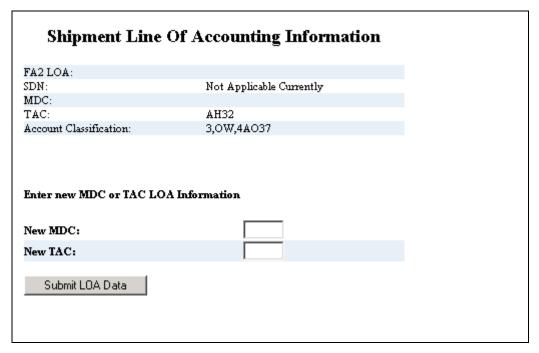


Figure 2-90 Shipment Line of Accounting

Example 2: Click on the link on *Divert Shipment* to view shipment diversion information.

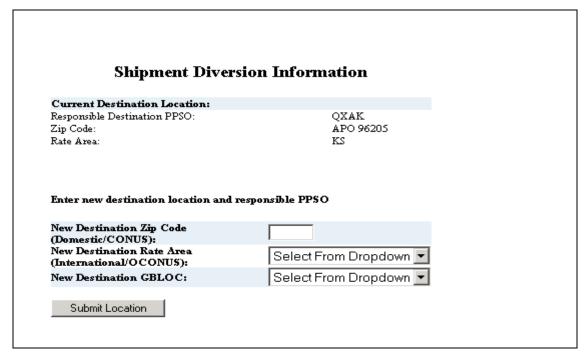


Figure 2-91 Divert Shipment Screen

Example 3: Click on the link <u>Help</u> to view the CWA PPSO Help Page.

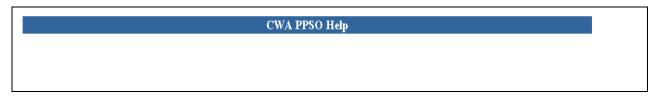


Figure 2-92 Help Screen

Example 4: Click on the link *Sort by Invoice* to view items sorted by invoice.

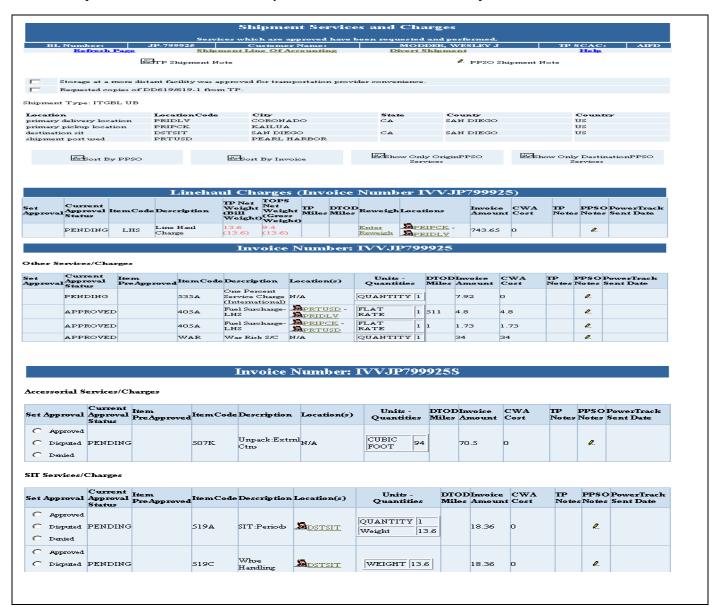


Figure 2-93 Sort by Invoice Screen

Example 5: Click on the link <u>Sort Only Origin PPSO Services</u> to view items sorted by origin PPSO services.

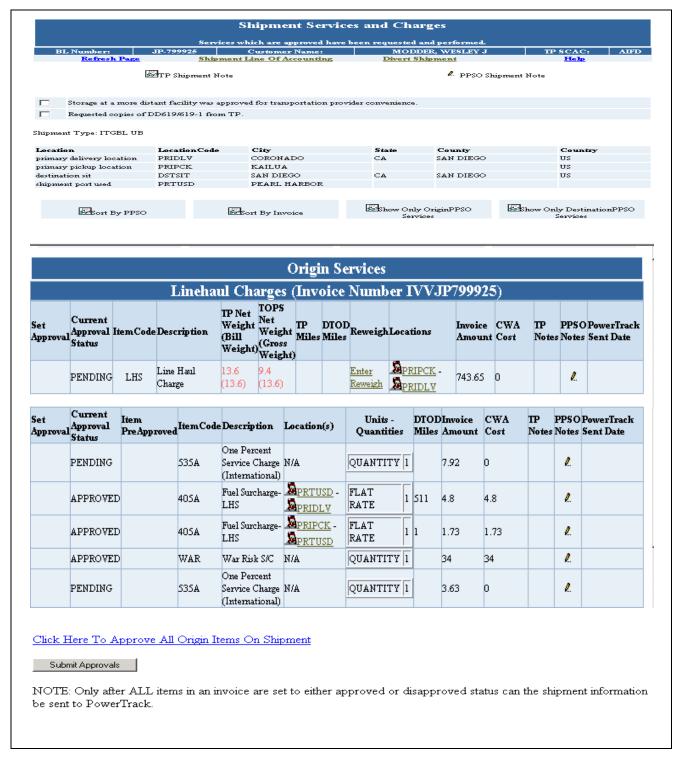


Figure 2-94 Sort Only Origin PPSO Services Screen

Example 6: Click on the link <u>Sort Only Destination PPSO Services</u> to view items sorted by destination PPSO services.

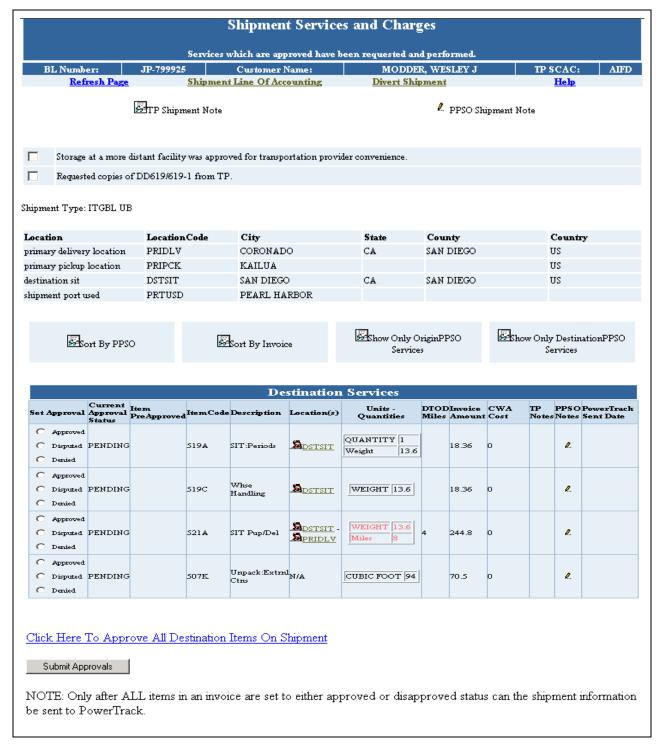


Figure 2-95 Sort Only Destination PPSO Services Screen

2.6.7 Pre Approvals

Click on the link <u>Pre Approvals</u> to view preapprovals for PPSO. This link provides two search options: by Pickup and by Delivery. Enter BL Number, check the Pickup or Delivery radio button, and click [**Submit**].

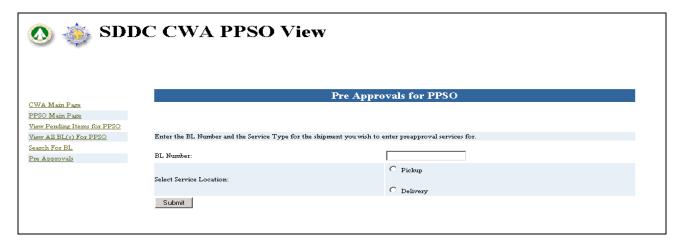


Figure 2-96 Pre Approvals Screen

2.6.7.1 Search by Pickup

Example: Enter BL Number, click the Pickup radio button, and then click [**Submit**] on the *Pre Approvals* Screen to view items listed by pickup.

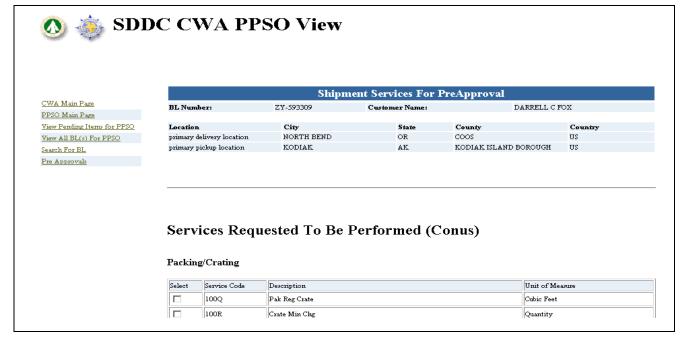


Figure 2-97 Search by Pickup Screen

2.6.7.2 Search by Delivery

Example: Enter BL Number, click the Delivery radio button, and then click [**Submit**] on the *Pre Approvals* Screen to view items listed by delivery.

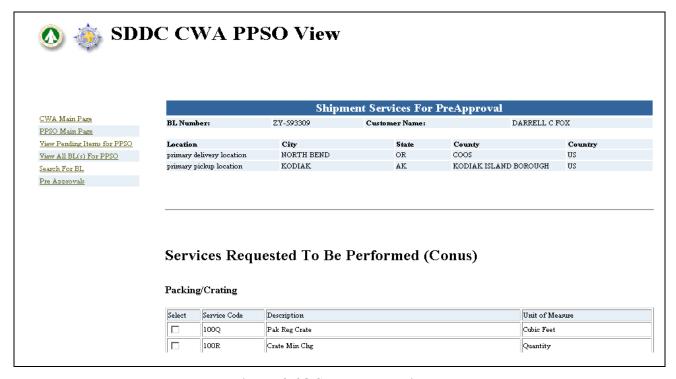


Figure 2-98 Search by Delivery

2.7 DOD READ SCREENS

2.7.1 CWA Main Page

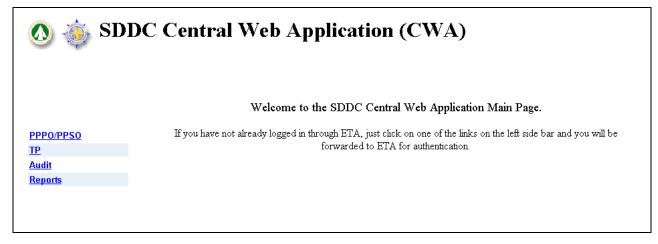


Figure 2-99 CWA Main Page Screen

2.7.2 Login as a DoD Read

Click on the link *PPPO/PPSO* from the main menu on the left side of the screen.

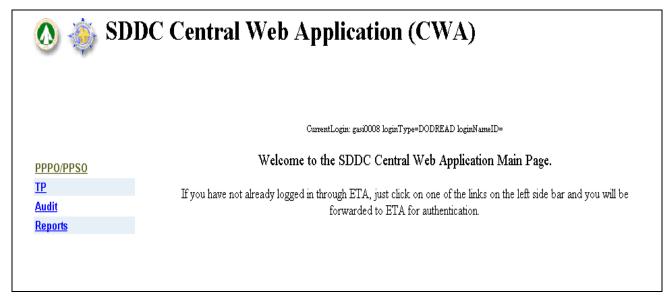


Figure 2-100 DoD Read Login Screen

2.7.3 PPSO Main Page

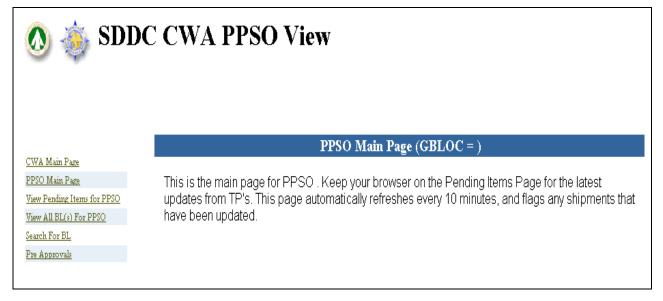


Figure 2-101 PPSO Main Page Screen

2.7.4 View Pending Items for PPSO

Click on the link <u>View Pending Items for PPSO</u>. This report is only for user type PPSO that has an associated GBLOC to generate the report. User of type DoD Read and DoD Master should use the search form to locate shipments.

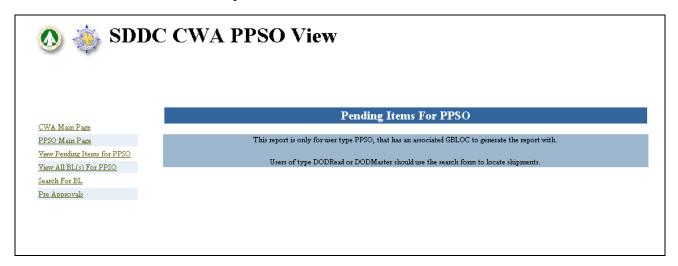


Figure 2-102 View Pending Items for PPSO Screen

2.7.5 View All BL(s) for PPSO

Click on the link <u>View All BL(s) for PPSO</u>. This report is only for user type PPSO that has an associated GBLOC to generate the report. User of type DoD Read and DoD Master should use the search form to locate shipments.

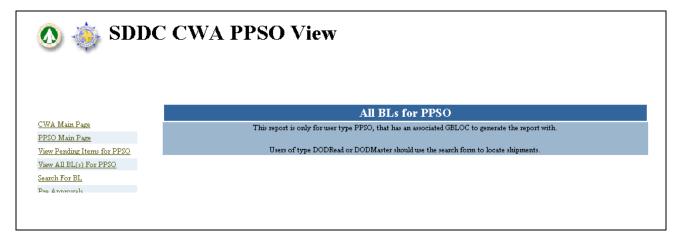


Figure 2-103 View All BL(s) for PPSO Screen

2.7.6 Search for BL

Click on the link <u>Search for BL</u> to search for a shipment. This link provides four search options: BL Number, Member SSN, Member Last Name, and Member Order Number.

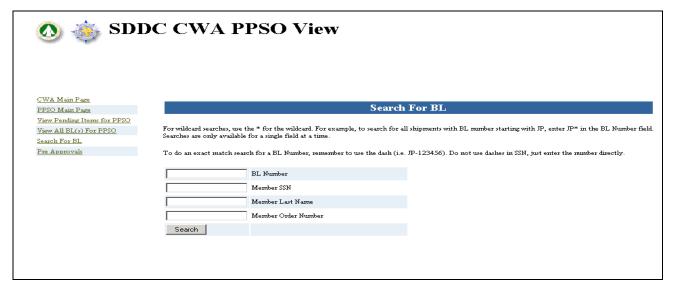


Figure 2-104 Search for BL Screen

2.7.6.1 Search Results by Member Last Name

Example: Enter Member Last Name and click [Search] button.

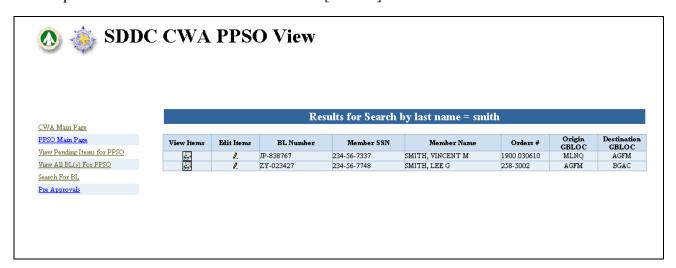


Figure 2-105 Search Results by Member Last Name Screen

2.7.6.2 **View Items**

Click on the link *View Items* to view shipment services and charges. This is a read-only option.

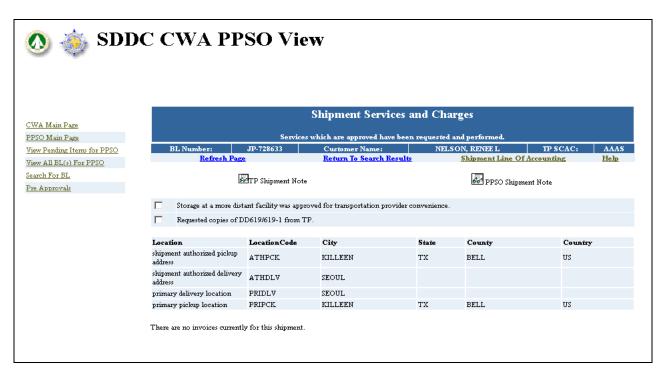


Figure 2-106 View Items Screen

Example 1: Click on the link <u>Shipment Line of Accounting</u> to view shipment of line accounting information.

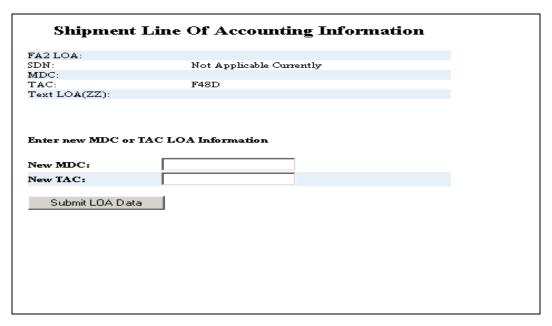


Figure 2-107 Shipment Line of Accounting Screen

Example 2: Click on the link *Help* to view the CWA PPSO Help Page.

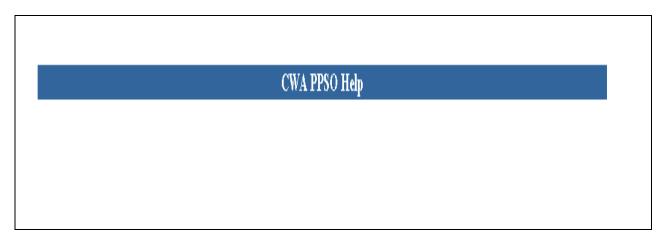


Figure 2-108 Help Screen

Example 3: Click on the link <u>Return to Search Results</u> to view the Search Results Page.

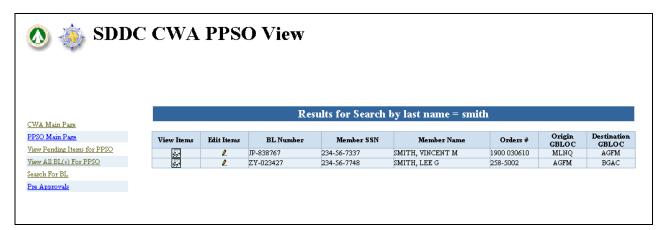


Figure 2-109 Return to Search Results Screen

2.7.6.3 Edit Items

DoD Read Only users are not authorized to view <u>Edit Items</u> link. If you click on the <u>Edit Items</u> link, an error message will appear "Not authorized to Edit Shipment information".

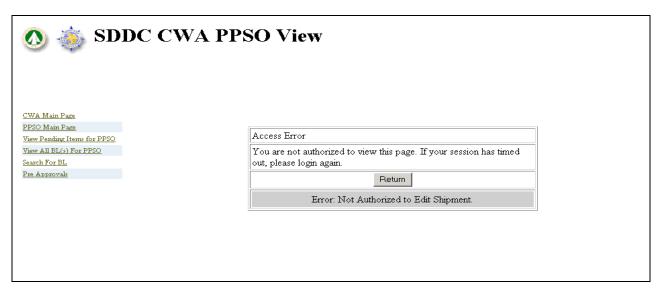


Figure 2-110 Edit Items Screen

2.7.7 Pre Approvals

Click on the link <u>Pre Approvals</u> to view preapprovals for PPSO. This link provides two search options: by Pickup and by Delivery. Enter BL Number, check the Pickup or Delivery radio button, and click [**Submit**].

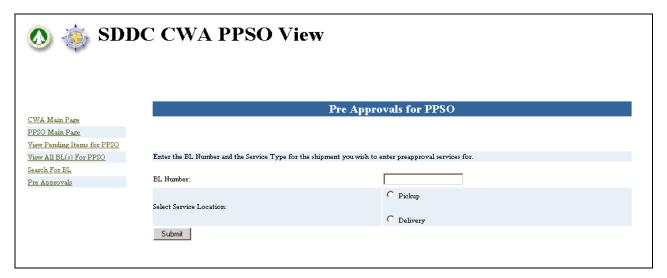


Figure 2-111 Pre Approvals Screen

2.7.7.1 Search by Pickup

Example: Enter BL Number, click the Pickup radio button, and then click [**Submit**] on the *Pre Approvals* Screen to view items listed by pickup.

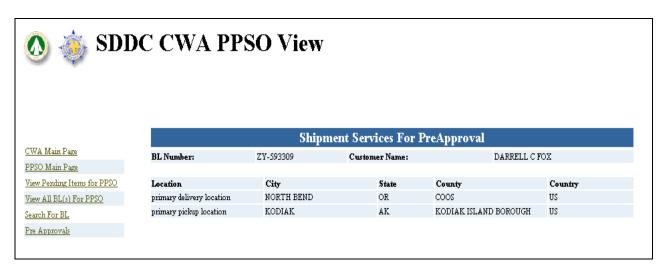


Figure 2-112 Search By Pickup Screen

2.7.7.2 Search by Delivery

Example: Enter BL Number, click the Delivery radio button, and then click [**Submit**] on the *Pre Approvals* Screen to view items listed by delivery.

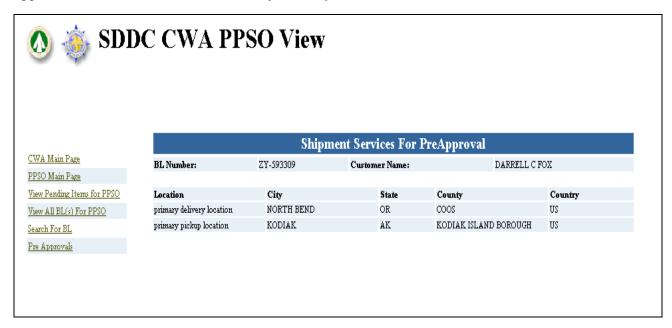


Figure 2-113 Search by Delivery

APPENDIX A

APPENDIX A—ACRONYMS

BL	Bill of Lading
CE	
DA	Shipment Authorized Delivery Address
CWA	
DFAS	Defense Finance and Accounting System
DoD	
DTOD	
EDI	
ETA	Electronic Transportation Acquisition
FTP	File Transfer Protocol
GBL	
GBLOC	
GSA	General Service Administration
GUI	Graphic User Interface
IC	(EDI) Implementation Convention
HTTP	
HTTPS	
LHS	Line Haul Item
MDA	
NIPRNET	Non-classified Internet Protocol Routing NETwork
NTS	
OCONUS	Outside the Continental United States
OTO	One-Time-Only (Shipment)
PM	Persistence Manager (from JDO)
PPPO	Personal Property Processing Office
PPPSB	Passenger and Personal Property Systems Branch
PPSO	Personal Property Shipping Office
SCAC	Standard Carrier Alpha Code

Military Surface Deployment and Distribution Command	SDDC
	SIT
	SMTP
TOPS History	THIST
Transportation Operational Personal Property Standard System	TOPS
	TP

APPENDIX B

Appendix B—Error Messages

The following messages that may appear in the PPSO remarks text box indicate that a trouble call should be placed (refer to section **1.6.3** on page 1-13):

(CE01) There are no addresses associated with this line item.

The DoD Master or assigned analyst will need to review the Costing Engine configuration, EDI data, and shipment data.

(CE02) Service state cannot be identified.

The DoD Master or assigned analyst will need to review the shipment and rate table data.

(CE03) The service location GBLOC could not be identified.

The DoD Master or assigned analyst will need to review the shipment and rate table data.

(CE04) Check Item Code and/or EDI Code. Costing is unavailable for shipment type {0}, method {1}, solicitation {2}.

The DoD Master or assigned analyst will need to review the Costing Engine configuration, shipment data and rate table data.

(CE05) No costing is defined for rate cycle {0}.

The DoD Master or assigned analyst will need to review the Costing Engine configuration, shipment data and rate table data.

(CE06) The calculated cost of $\{0\}$ is greater than the maximum allowable cost of $\{1\}$.

The DoD Master or assigned analyst will need to review the shipment and rate table data.

(CE07) The service rate is not available.

The DoD Master or assigned analyst will need to review the shipment and rate table data.

(CE08) The minimum charge service rate is not available.

The DoD Master or assigned analyst will need to review the shipment and rate table data.

(CE09) The TP's discount rate is not available.

The DoD Master or assigned analyst will need to review the shipment and rate table data.

(CE10) Neither the service rate nor the TP's discount rate is available.

The DoD Master or assigned analyst will need to review the shipment and rate table data.

(CE11) MaxPack was not invoiced correctly. All associated items automatically disapproved. Reinvoice these items with maxpack.

The DoD Master or assigned analyst will need to review the shipment and rate table data.

(CE12) The shipment pickup date is not available.

This could indicate that the PPSO itself is still required to enter the shipment information into the TOPS system. Otherwise, the DoD Master or assigned analyst will need to review the shipment data.

APPENDIX C

Appendix C—Shipment Address Types

ATHPCK Shipment Authorized Pickup Address

ATHDLV Shipment Authorized Delivery Address

PRIPCK Shipment Primary Pickup Address

PRIDLV Shipment Primary Delivery Address

ADDPCK Shipment Additional Pickup Address

ADDLV Shipment Additional Delivery Address

LNGDLV Shipment Long Delivery Address

DIVRSN Shipment Diversion Delivery Address

RVCPT Shipment Service Point

PRTUSD Shipment Port Used

PRTORG Shipment Original Port Designated

DIVRPT Shipment Diversion Point

ORGSIT Shipment Origin Sit Address

DSTSIT Shipment Destination Sit Address